

# ROBERT SMITH

## Clinical Applications Analyst

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Results-oriented, highly skilled Clinical Applications Analyst Professional and MBA, with over 7 years of success in Radiology, Healthcare Information Technology, and Performance Improvement in Acute Care Environments. Leverages broad skill set and thorough understanding of Healthcare and Information Technology with Leadership, Organizing Team Efforts, and Implementing new protocols. Consistently champions unique challenges, drawing on excellent communication, organization, and analytical skills to improve performance, efficiency, and company growth.

### 2012 - 2020

#### CLINICAL APPLICATIONS ANALYST - ABC CORPORATION

- Brought on board as a Clinical Applications Analyst in charge of the organization throughout the department in accordance with administrative guidelines.
- Promoted to Performance Improvement Specialist overseeing and facilitating performance improvement initiatives related to regulatory standards.
- Responsible for the reviewing of data and facilitation of performance improvement initiatives related to regulatory standards throughout the company.
- Maintained quality scorecards for facility hospitals and providers.
- Performed Root Cause Analysis on events related to patient harm.
- Facilitated a system CAUTI improvement team to improve patient outcomes and comply with regulatory benchmarks.
- Organized the department in accordance with administrative guidelines in order to provide specified services to meet the legal, organizational and medical staff guidelines.

### 2006 - 2008

#### CLINICAL APPLICATIONS ANALYST - DELTA CORPORATION

- Utilization of clinical experience to assess customer needs and comprehensively communicate with the customer - Support several laboratory .
- First level support for field and business offices Desktop/laptop applications and programs Assisted with deployment and testing of proprietary .
- Evaluating workflows, triaging problems, finding and designing fixes to make things more intuitive and flow smoother for the end user, creating .
- Also assisted in developing a Neaten training program for newly hired physicians.
- Analyzed and resolved messages in the SIEV for Saorian Clinicals and tested Soarian applications and NextGen Developed First Responder Program to .
- Included building physicians orders, order outlines, iforms (interactive web

form), providing user support troubleshooting and resolving system .

- Support Horizon Clinicals Expert orders along with Horizon Meds Manager also have experienced in STAR interfaces.

## **EDUCATION**

Masters Of Business Administration

## **SKILLS**

Organizational Skills, MS Office, Managing SKills.