Robert Smith

Clinical Care Coordinator II

CONTACT DETAILS

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PERSONAL STATEMENT

Works collaboratively with physicians and other health care professionals. Confident decision maker with the ability to demonstrate excellent leadership skills and offer outstanding patient care.

WORK EXPERIENCE

Clinical Care Coordinator II

NaviHealth - March 2015 – 2019

Responsibilities:

- Perform functional assessments of members using clinical skills and appropriate measurement tools.
- Provide outcomes targets to appropriate audience.
- Utilizes naviHealth proprietary technology for consideration of the level of care.
- Maintains UM/CM tool Collaborate effectively with the members health care team to establish an optimal, transition plan to the most appropriate PAC setting.
- Assist the member in meeting short and long-term goals with regards to their overall well-being.
- Consult with Medical Directors and/or management to resolve any barriers in the patients movement along the continuum of care.
- Assess and monitor patients appropriateness for care setting (as indicated) according to LiveSafe and InterQual criteria for approvals and refer to licensed physicians for the next level of care determinations that do not meet criteria to be approved.

Clinical Care Coordinator

Behavior Analysis And Therapy Partners - 2011 – 2015

Responsibilities:

- Determined and assessed clients needs to determine the appropriate services to fulfill the therapeutic requirements of the family and client.
- Advocated for the clients and their families within the agency and outside agencies, such as Magellan, to ensure that proper services were being provided and that all team members were provided appropriate information to provide services.
- Arranged and facilitated meetings with clients, families, and clinicians to promote accurate and proper testing and evaluations.
- Communicated with staff regularly to maintain an optimal level of service and cohesion.
- Developed organizational documents and methods to allow all team members to maintain an up to date treatment protocol.
- Trained new employees for their roles as therapeutic staff support personnel.
- Recruited new employees, reviewed resumes, and conducted interviews with new candidates..

SKILLS

Manager, Microsoft Office.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

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Education

Masters of Science in Psychology with Emphasis on Industrial-Organizational Psychology - (Grand Canyon University)

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