

# Noah Williams

Clinical Director

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## PROFESSIONAL SUMMARY

Accomplished Clinical Director with a decade of experience in behavioral health leadership and program development. Proven track record of enhancing patient care through innovative treatment strategies and effective team management. Skilled in compliance, quality assurance, and staff training, dedicated to fostering an environment of excellence and compassion in clinical settings.

## WORK EXPERIENCE

### Clinical Director

Quantum Solutions LLC

Apr / 2019-Ongoing

Phoenix, AZ

- 1. Act as a key member of the Senior Management team at Desert Hope Treatment Facility, overseeing clinical operations and ensuring quality care delivery.
- 2. Collaborate with Utilization Review to determine appropriate Levels of Care for patients, including Detox, IR, RTC, PHP, and IOP.
- 3. Supervise clinical staff, ensuring timely documentation and adherence to treatment protocols.
- 4. Conduct regular audits and maintain communication with clients and families to enhance service delivery.
- 5. Lead staff education initiatives, focusing on co-occurring disorders and evidence-based practices.
- 6. Facilitate the Family Empowerment weekend, promoting family involvement in the treatment process.
- 7. Ensure compliance with admissions and discharge procedures, maintaining effective communication with referral sources.

### Clinical Director

Crescent Moon Design

Apr / 2015-Apr / 2019

Portland, OR

- 1. Oversee the development and coordination of comprehensive treatment programs within clinical guidelines.
- 2. Provide effective supervision and guidance to clinical staff, ensuring adherence to Joint Commission and federal standards.
- 3. Facilitate weekly clinical meetings to foster collaboration and continuous improvement among staff.
- 4. Develop and implement quality assurance policies and risk management strategies to enhance service delivery.
- 5. Manage the recruitment, training, and evaluation of clinical personnel to ensure high standards of care.
- 6. Deliver therapeutic services, including individual and group therapy for various mental health conditions.

## EDUCATION

### Master of Science in Counseling Psychology

University of Nevada, Las Vegas

Apr / 2012-Apr / 2015

Phoenix, AZ

Focused on advanced counseling techniques and clinical supervision.

## SKILLS

Certified In Cognitive Behavioral Therapy



Certified In Addictions Counseling



Board Certified In Clinical Supervision



Clinical Leadership



## ACHIEVEMENTS

- Implemented a new patient intake process, reducing wait times by 30%.
- Developed and launched a comprehensive training program for clinical staff, improving service delivery and patient satisfaction scores by 25%.
- Successfully led a team through Joint Commission accreditation, achieving full compliance on the first attempt.