OLIVIA SMITH

Associate - Center Clinical Director





PROFESSIONAL SUMMARY

Seasoned clinical leader with 10 years of experience in behavioral health management and program enhancement. Expert in implementing innovative treatment strategies and ensuring compliance with regulatory standards. Committed to improving patient outcomes through effective team leadership and continuous quality improvement in clinical settings.

WORK EXPERIENCE

Associate - Center Clinical Director

Apr/2018-Ongoing

Pineapple Enterprises

耳 Santa Monica, CA

- 1. Oversee daily operations of the outpatient surgery center, ensuring quality patient care and compliance with healthcare regulations.
- 2. Serve as the primary Infection Control Specialist, implementing best practices to safeguard patient health.
- 3. Conduct hands-on patient care throughout preoperative, intraoperative, and postoperative phases.
- 4. Manage inventory and maintain accurate records of surgical instruments and supplies.
- 5. Participate in benchmark studies to enhance pain control methods in the operating room.
- 6. Review and revise clinical policies to align with regulatory standards, ensuring compliance with AAAHC and DOH.
- 7. Monitor and evaluate clinical staff performance to ensure high-quality patient care delivery.

Clinical Director Silver Lake Enterprises

耳 Seattle, WA

- 1. Supervise and mentor trainees and interns in the Gang Reduction Youth Development (GRYD) and FamilySource Center (FSC) programs.
- 2. Implement policies and procedures in accordance with L.A. City and California Board of Behavioral Sciences standards.
- 3. Ensure compliance with ethical standards and HIPAA laws in all program activities.
- 4. Monitor program performance metrics to achieve counseling objectives for GRYD and FSC contracts.
- 5. Facilitate training sessions to reinforce best practices among staff and interns.
- 6. Collaborate with community organizations to enhance service delivery and support for families.

EDUCATION

Master of Science in Nursing

Mar / 2012-Apr / 2015

University of Southern California

♣ Denver, CO

Focused on advanced clinical practice and healthcare leadership.

SKILLS

Patient Satisfaction Resource Allocation Health Information Systems Mentorship

ACHIEVEMENTS

Implemented a new patient care protocol that reduced recovery times by 20%.

Led a team that increased patient satisfaction scores by 30% within one year.

Successfully managed a budget reduction of 15% while maintaining quality of care.