

# ETHAN MARTINEZ

Clinical Team Lead

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles 🌐 www.qwikresume.com

## PROFESSIONAL SUMMARY

Experienced Clinical Team Lead with 7 years dedicated to enhancing healthcare delivery through effective leadership and staff development. Proven expertise in optimizing clinical processes, ensuring compliance with regulations, and fostering team collaboration. Committed to driving quality improvement initiatives that positively impact patient outcomes and promote a culture of excellence in clinical settings.

## WORK EXPERIENCE

Clinical Team Lead 📅 Apr / 2021-Ongoing  
WidgetWorks Inc. 📍 Denver, CO

- 1. Supervised a team of nutrition specialists and medical assistants, ensuring high standards of patient care.
- 2. Coordinated nutrition education programs for WIC clients, enhancing community health awareness.
- 3. Acted as the primary point of contact in the absence of the Program Director, maintaining operational continuity.
- 4. Monitored clinic performance and conducted staff evaluations to drive improvement.
- 5. Implemented customer service strategies aligned with DHEC's Strategic Plan.
- 6. Participated in the recruitment and selection of new team members to build a capable workforce.
- 7. Organized and led WIC clinic meetings to foster team collaboration and communication.

Clinical Team Lead 📅 Apr / 2018-Apr / 2021  
Summit Peak Industries 📍 Denver, CO

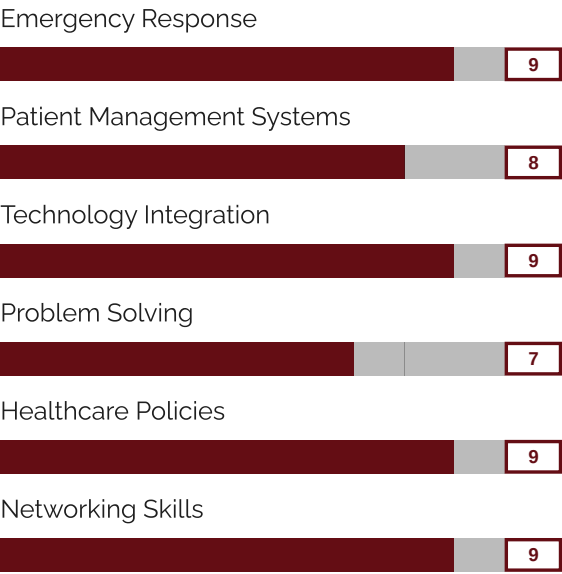
- 1. Evaluated clinical information from providers to determine Medicaid program eligibility.
- 2. Managed emergency department operations as Charge Nurse, overseeing clinical staff during shifts.
- 3. Coordinated staff schedules and conducted performance evaluations for nursing and clinical support staff.
- 4. Led quality control initiatives to enhance clinical service delivery.
- 5. Supervised after-hours clinical teams managing multiple state Medicaid programs.
- 6. Facilitated weekly departmental meetings to strengthen interdepartmental relationships.

## EDUCATION

Master of Science in Nursing 📅 Apr / 2015-Apr / 2018  
University of North Carolina 📍 Phoenix, AZ

Focused on advanced clinical practice and leadership in healthcare settings.

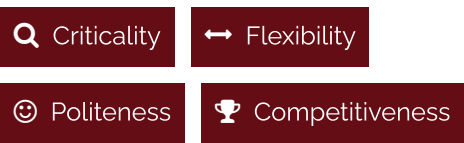
## SKILLS



## INTERESTS

- 🍴 Cooking
- 🔧 Home Brewing
- 💻 Technology
- 🎤 Public Speaking

## STRENGTHS



## LANGUAGES



## ACHIEVEMENTS

- 🌟 Implemented a new training program that increased staff efficiency by 30%.
- 🌟 Led a team initiative that improved patient satisfaction scores by 25%.
- 🌟 Streamlined clinical operations, reducing patient wait times by 15%.