ROBERT SMITH

Sr. Coach Operator

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To Secure a position in an organization where I can apply my knowledge and skills of driving, customer service,strong work ethics and related experience to contribute effectively in a highly stimulating work environment, Through teamwork and professionalism.

EXPERIENCE

Sr. Coach Operator

First Transit - OCTOBER 2014 – 2019

- Safely operates 40 foot bus and cutaway on a specified route, making required stops for passengers at designated terminals and stops.
- Maintains time schedules and collects fares.
- Assists passengers by answering bus service questions; announcing transfer points, major intersections, and destination points.
- Assists persons with disabilities to board and depart the bus and provides assistance to passengers as may be required to ensure optimum customer service and courtesy.
- Complies with written and posted traffic regulations and agency policies and procedures.
- Records and reports needed motor bus adjustments or repairs.
- Completes and submits accident and trouble reports on date of accident or trouble occurred.

Coach Operator

ABC Corporation - 2011 – 2014

- Drive one of several different transit buses or vehicles in a safe, courteous, and reliable manner throughout the service area within a daily assigned time schedule.
- Perform pre/post trip vehicle inspections as required.
- Stop at designated points to load and unload passengers.
- Assist in the boarding of passengers using wheelchairs or other mobility aids and properly secure wheelchairs and scooters.
- Notify dispatch of deviations, overload, accidents, passenger incidents, medical/behavioral problems, or bus mechanical/electrical trouble.
- Advise passengers of rules and regulations when necessary.
- Complete and submit written reports concerning passengers and all accidents..

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EDUCATION

- High School Diploma in Mechanics - 1990(St. John Bosco - Alexandria)

SKILLS

Over 30 years total in customer oriented jobs.