

ROBERT SMITH

Commercial Route Manager

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SUMMARY

To obtain a Commercial Route Manager position in a professional establishment that utilizes my strengths, provides stability and allows me the opportunity to challenge myself in a new environment.

CORE COMPETENCIES

Musician, Experienced with Microsoft Word and troubleshooting, inventory management is a strong point for me as well. leadership abilities.

PROFESSIONAL EXPERIENCE

Commercial Route Manager

ABC Corporation - November 2009 – February 2014

Key Deliverables:

- Responsible for identifying, selecting, mixing and applying chemical or manual solutions to get rid of pests.
- Set mechanical traps and place bait.
- Removed dead rodents after extermination.
- Identified damage to property.
- Inspected property to ascertain wall and roof porosity and possible sites of pest invasion.
- Cut or bored into buildings to access infested areas.
- Studied preliminary reports and diagrams of infested area and determine treatment type required to eliminate and prevent recurrence of infestation.

Commercial Route Manager

Delta Corporation - 2007 – 2009

Key Deliverables:

- Interact with customers to resolve pest issues Resolve & Manage pest Issues at Commercial Accounts.
- Presidents Club member for outstanding customer service.
- Respond to customer inquiries and complaints.
- Responsible for meeting and exceeding goals while training and developing new and existing technicians to upkeep exceptional customer service and .
- Ensure that all technicians apply chemicals and pesticides to Florida Department of Agriculture and Company standards.
- Treated commercial properties with fertilizer and weed control.
- Provided exceptional customer service skills to ensure customer satisfaction.

EDUCATION

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