

ROBERT SMITH

Commercial Truck Driver Lead

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SUMMARY

A quick learner/self-starter, team player while establishing a positive rapport with internal and external customers. Previously served in both the Air Force and Army Armed forces obtaining a powerful work ethic, respect and responsibility for all tasks I undertake.

CORE COMPETENCIES

Microsoft office, CAD 3, CDL, Manager, Trainer, Military, Homeland security.

PROFESSIONAL EXPERIENCE

Commercial Truck Driver Lead

Diamond Seven - January 2011 – 2019

Key Deliverables:

- Consulted with customers and development team to establish Web site message.
- Created text-only versions of Web pages to accommodate visitors with 9600 baud modem connections.
- Tied backoffice databases to Web sites to provide personalized experience for visitors.
- Researched and prototyped new Web technologies and techniques to realize benefits of the latest innovations, achieve increased efficiency, and provide highest quality products.
- Validated design approach by tracking user interactions with sites before and after makeover.
- Constructed reliable, secure e-commerce site resulting in sales increase.
- Determined and translated customer expectations into precise specifications for development team in order to clarify project deliverables, define schedule, and assign tasks.

Commercial Truck Driver

Transline Transport - 2010 – 2011

Key Deliverables:

- Operate a commercial vehicle in a safe and efficient manner across state lines.
- Load, Unload, Transport Vehicles from a pick up location to a delivery point.
- Maintained a daily log while pre-tripping my tractor trailer.
- Maintained a damage assessment of each vehicle loaded.
- I picked up and delivered my load in an safe and timely manner.
- Created an easy going relationship with my employer and my co-workers.
- Skills Used Operation of a commercial vehicle maintain a daily commercial log account load and unload of vehicles and safely securing them.

EDUCATION

2259 Oak Street, Old Forge, New York, 13420

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- Diploma