

# ROBERT SMITH

## Commercial Truck Driver/Owner

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Over 15 years of extensive experience in customer service, construction, commercial driving, sales knowledge and logistics. Proven ability to transform difficult situations to allow positive results.

## EXPERIENCE

### Commercial Truck Driver/Owner

#### Salvation Army - JULY 2015 - 2019

- Responsible for driving commercial donation truck for the Salvation Army Donation Center.
- Generate daily pick-up route in the most time efficient and fuel-efficient manner.
- Able to lift, move, and pack large/heavy donations from the various locations in the DC/MD and Virginia area in the most organized manner possible to enable maximum hauling capability.
- Properly pack and transport items to minimize potential damage/breakage to donated merchandise.
- Provides the highest level of customer service to each customer, handles all customer issues, inquires and complaints.
- Maintains a professional work atmosphere through excellent communication with driver.
- Provides the maximum amount of support in an effort to maintain a professional working relationship with vendors, donors, customers, beneficiaries, co-workers and management.

### Commercial Truck Driver

#### ABC Corporation - 2010 - 2015

- Worked on the dedicated Walmart Fleet doing store deliveries.
- Drove a freightliner day cab and a 53 three compartment refrigeration trailer.
- Ran a dedicated route from Colton, CA.
- to the San Diego Area.
- Then I would go to the Port of San Diego to load bananas that would come back to the Walmart D.C.
- 37,000 approximate miles ran during the two years.
- Valid Commercial CDL with endorsements, and a valid T.W.I.C card.

## EDUCATION

- Certification - 2009(Sheryl's Cosmetology School)



## **SKILLS**

Highly adaptable , mobile, positive, resilient, patient.