# **AVA DAVIS**

# **Associate Commissary Manager**

#### **PROFESSIONAL SUMMARY**

With 5 years of experience in commissary operations, I excel in managing inventory processes, ensuring regulatory compliance, and optimizing service delivery. My strong leadership and analytical skills drive team performance and enhance operational efficiency. I am dedicated to improving customer satisfaction while achieving organizational objectives through effective resource management.

## WORK EXPERIENCE

### **Associate Commissary Manager**

🛗 Jun / 2022-Ongoing

Maple Leaf Consulting

**∓** Toronto, ON

- 1. Managed customer inquiries and directed them to appropriate departments to ensure efficient service.
- 2. Provided expert advice on merchandise selection to enhance customer satisfaction.
- 3. Resolved customer complaints effectively, maintaining a high level of service.
- 4. Processed transactions accurately using cash registers, including cash and card payments.
- 5. Maintained accurate records of food and equipment inventories.
- 6. Coordinated product deliveries and conducted inventory audits to ensure stock levels were met.
- 7. Designed promotional displays to attract customers and drive sales.

# **Commissary Manager**

🛗 Jun / 2020-Jun / 2022

♣ Phoenix, AZ

Cactus Creek Solutions

- 1. Established and maintained security protocols to safeguard commissary operations.
- 2. Maintained comprehensive records of commissary stock, including invoices and inventory reports.
- 3. Oversaw all operational procedures, ensuring compliance and efficiency.
- 4. Supervised and trained staff to enhance team performance and service delivery.
- 5. Managed the ordering, receiving, and stocking of inventory to meet operational needs.
- 6. Coordinated food operations for multiple restaurant franchises, ensuring quality and compliance.

#### **EDUCATION**

# **Bachelor of Science in Business Management**

m Jun / 2018-Jun / 2020

Springfield University

■ Denver, CO

Focused on operations management and organizational behavior.

## **SKILLS**

Team Leadership And Development

Inventory Control And Management

Supply Chain Management

Food Safety Standards

#### **ACHIEVEMENTS**

Increased inventory accuracy by 20% through streamlined auditing processes.

Achieved a 15% reduction in operational costs by optimizing supply chain management.

Enhanced customer satisfaction scores by 30% through improved service protocols.