



NOAH WILLIAMS



Data Communications Technician

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PROFESSIONAL SUMMARY

Skilled Data Communications Technician with 5 years of experience in the installation, maintenance, and troubleshooting of communication systems. Proficient in managing complex networks and optimizing performance through innovative solutions. Committed to enhancing team collaboration and delivering high-quality service in dynamic environments.

WORK EXPERIENCE




Data Communications Technician  Apr / 2021-Ongoing  Denver, CO
WidgetWorks Inc.

- 1. Manage installation and maintenance of voice and data equipment across multiple exchanges and remote locations.
- 2. Conduct daily monitoring of DS1, DS3, and OC-48 circuits to ensure optimal performance.
- 3. Perform regular maintenance on central office equipment, adhering to company standards.
- 4. Assist in fiber installations and address any plant damage effectively.
- 5. Participated in project planning and execution for communication upgrades.
- 6. Facilitated the upgrade to a 10 gig ERPS network, enhancing operational capabilities.
- 7. Provide training and development for new technicians, fostering a collaborative work environment.

Communications Technician  Apr / 2020-Apr / 2021  Seattle, WA
Silver Lake Enterprises

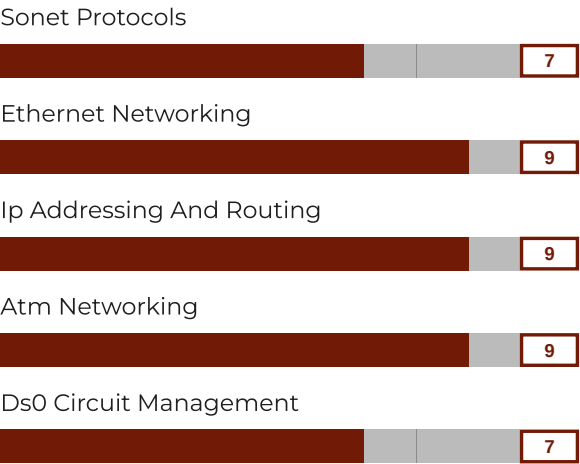
- 1. Manage inventory and care of communication system supplies, ensuring availability and readiness.
- 2. Conduct serviceability checks and maintain accurate stock inventories.
- 3. Perform installation, maintenance, and modifications on communication equipment as directed.
- 4. Execute preventive maintenance and technical inspections on returned assets.

EDUCATION

Associate of Applied Science in Telecommunications  Apr / 2019  Apr / 2020  Toronto, ON
Tech Community College

Focused on telecommunications technologies, including voice and data systems.





SKILLS



INTERESTS

-  Art
-  Volunteering
-  Hiking
-  Yoga



STRENGTHS

-  Criticality
-  Detail-oriented
-  Diplomacy
-  Enthusiasm

LANGUAGES



ACHIEVEMENTS

-  Successfully upgraded central office systems, enhancing data throughput by 30%.
-  Implemented a monitoring system that reduced downtime by 25% across multiple locations.