

ROBERT SMITH

Communications Technician III

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

More than 40 years of experience in company operations and all aspects of information technology. In-depth understanding of emerging technologies. Strong problem solving skills proven in small as well as multi-departmental, complex projects requiring a variety of disciplines and skill sets. Excellent customer service and communications skills. Well organized, motivated, results oriented.

CORE COMPETENCIES

Telecommunications, WLAN, LAN, WAN, Microsoft Office.

PROFESSIONAL EXPERIENCE

Communications Technician III ABC Corporation - 1968 – 1991

Key Deliverables:

- Customer Relations Processed requests for maintenance of voice/data, analog/digital special service circuits.
- Interfaced with customers and engineers to resolve technical problems.
- Instilled confidence in products and services.
- Installation/Maintenance/Repair Installed, equipped, and tested custom designed data and voice circuits for commercial customers.
- Analyzed and identified problems with lines and associated equipment physically and remotely through computer interface.
- Equipment Maintenance Maintained, routined, isolated and repaired problems with central office hardware - i.e.
- DACS frames, multiplexers, d4 channel banks, remote test system switching, computer terminals, etc.

Communications Technician ABC Corporation - 1963 – 1968

Key Deliverables:

- Performed, installed, and repaired electronic equipment, including but not limited to radio, microwave, and satellite systems on land, offshore (including production platforms, drilling rigs, boats and other offshore based structures) Installed wires through ceilings and/or under floors, in cable trays or where ever installation is required.
- Mounted and checked antenna(s).
- Worked performed via towers six to one hundred fifty feet, land and offshore locations (including buildings, drilling derricks and flare booms) Transported via boat or helicopter to offshore facilities Drive to land base jobs (25% of time spent traveling).

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- Complete all required paperwork accurately, legibly and obtain proper approvals from job site location management.
- Communicate job progress to customers and company management on an on-going basis.
- Safety Compliance - Comply with all safety requirements implemented by employer, customers, facility owners or vendors involved in the employees daily task, including but not limited to, PEC, H2S, Water Egress, Lock Out/Tag Out, First Aid/CPR, Lifting, fall protection, Climbing Techniques and etc.
- Special Projects.

EDUCATION

Associate in Arts - (PACE University)

