




ETHAN MARTINEZ

Computer Hardware Technician


PROFESSIONAL SUMMARY

Detail-oriented Computer Hardware Technician with 5 years of experience in diagnosing, repairing, and maintaining computer systems and peripherals. Proven ability to enhance system performance and ensure optimal functionality.

WORK EXPERIENCE




Computer Hardware Technician  Dec / 2021-Ongoing  Santa Monica, CA
Seaside Innovations

1. Maintained and repaired laptops, printers, and peripherals for a major pharmaceutical company's sales force.
2. Managed client equipment repairs and software updates in the workshop.
3. Supervised repair rollouts and ensured quality service delivery.
4. Executed diagnostics and repairs on various hardware components.
5. Processed customer desktop and laptop systems for repairs efficiently.
6. Troubleshoot systems and collaborated with customers to identify hardware and software needs.
7. Documented software and hardware issues, providing detailed reports for future reference.

Computer Hardware Technician  Dec / 2019-Dec / 2021  Portland, OR
Crescent Moon Design

1. Supported a wide range of computer brands and models.
2. Conducted inspections, hard drive wipes, and cloning for client machines.
3. Diagnosed computer issues, performed data recovery, and maintained training classrooms.
4. Installed and upgraded hardware components, including virus and malware removal.
5. Assembled and customized desktop PCs and laptops, testing various operating systems.

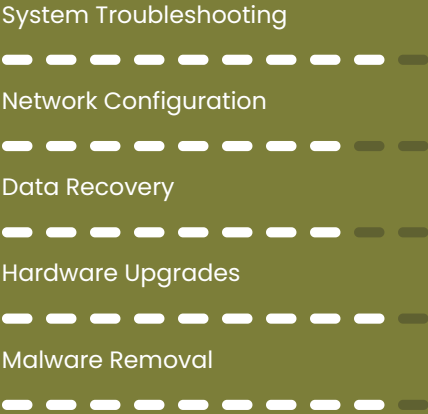
EDUCATION

Associate of Applied Science in Computer Technology  Dec / 2017  Dec / 2019  Portland, OR
Tech Valley Community College

Focused on computer hardware, networking, and system maintenance.

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SKILLS



INTERESTS

 Knitting  Scuba Diving
 E-sports  Reading Fiction

STRENGTHS



LANGUAGES



ACHIEVEMENTS

 Reduced equipment downtime by 30% through efficient repairs and upgrades.