### ROBERT SMITH

## **Associate Computer Lab Manager**

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

#### SUMMARY

Eager to provide in-person and telephone reception, receive and direct prescriptions for further processing, package and sell filled prescriptions and pharmacy merchandise, and assist pharmacy personnel with clerical functions.

#### CORE COMPETENCIES

Customer Service, Computer, Communication, Filling, Critical Thinking, Proficient In Microsoft Office 2010.

#### PROFESSIONAL EXPERIENCE

#### **Associate Computer Lab Manager**

ABC Corporation - July 2010 - April 2013

#### **Key Deliverables:**

- Excelled in a role requiring the ability to handle a variety of customer service and administrative tasks.
- Demonstrated proficiencies in telephone and front-desk reception.
- Operated Pitney & Dowes postage system.
- Prepares and types of emails, labels, and routine correspondence.
- Enters information into spreadsheets.
- Answers phones, routes callers, takes messages, greets visitors, responds to inquiries, requests and provides routine information.
- Assists in ordering and setting up for scheduled meetings.

#### Computer Lab Manager

Delta Corporation - 2007 - 2010

#### **Key Deliverables:**

- Coordinate with teachers and schedule classes for a middle school lab of 30 computers.
- Use creativity while implementing learning contests and class competitions for the different grade levels.
- My duties included maintaining an appropriate studying/work environment for school students, aiding students with computer issues, renting out.
- Monitored the daily coordination and functioning of a computer lab.
- Maintains the working order of lab equipment and supplies, which may include troubleshooting both hardware and software and making appropriate.
- Hires, trains, supervise and coordinates the employment of student lab assistants.
- Assist patrons with searching for desired material Shelve materials that have been returned Answer phone calls to assist patrons Assist with .

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### **EDUCATION**

Pharmacy Technician License in Pharmacy Technician 144 hrs. classroom instruction - 2015(JVS Pharmacy Technician Traning Program - Skokie, IL)