



ETHAN MARTINEZ

Computer Lab Technician

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PROFESSIONAL SUMMARY

Motivated Computer Lab Technician with two years of experience in system troubleshooting, software installation, and user support. Proficient in maintaining lab equipment and providing effective technical assistance to students. Dedicated to enhancing educational experiences through innovative technology solutions and fostering a collaborative learning environment.

WORK EXPERIENCE

Computer Lab Technician

📅 Feb / 2024–Ongoing

Pineapple Enterprises

📍 Santa Monica, CA

1. Assisted students with building and configuring PCs from the ground up.
2. Provided support for Microsoft Office and various web applications.
3. Managed the troubleshooting and repair of computer systems and peripherals.
4. Utilized utility tools for system imaging and remote access.
5. Documented help desk requests and mapped network drives for user profiles.
6. Delivered technical support for servers, desktops, and laptops both remotely and in-person.
7. Conducted asset tracking and system bug reporting for improved lab operations.

Computer Lab Technician

📅 Feb / 2023–Feb / 2024

Crescent Moon Design

📍 Portland, OR

1. Oversaw lab operations, addressing technical inquiries related to hardware and software.
2. Provided instructors with necessary materials and facilitated lab setups for classes.
3. Maintained functionality of computers, printers, and audio-visual equipment.
4. Assisted instructors and students during lab sessions for optimal learning.
5. Implemented security measures through efficient opening and closing procedures.
6. Conducted training sessions for students on software usage and lab equipment.

EDUCATION

Associate of Applied Science in Computer Technology

📅 Feb / 2022 – Feb / 2023

Tech Community College

📍 Portland, OR

Focused on technical skills in computer systems, hardware, and software applications.

SKILLS

Performance Optimization



Lan/wan Setup



Cable Management



Technical Documentation



Customer Service Skills



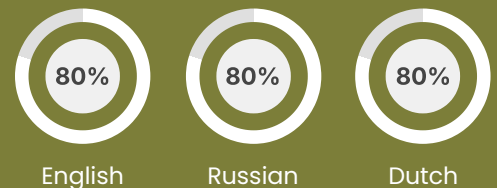
INTERESTS

- 🤿 Scuba Diving 🎮 E-sports
📖 Reading Fiction 🧩 Puzzle Solving

STRENGTHS

- 📋 Stewardship 👥 Teamwork
🔗 Tenacity 👁 Vision

LANGUAGES



ACHIEVEMENTS

- ★ Increased student satisfaction ratings by 20% through effective technical support.
- ★ Developed and implemented a training program that improved student proficiency in software applications.
- ★ Successfully reduced equipment downtime by 30% through proactive maintenance and troubleshooting.