

JACKSON TURNER

Computer Lab Technician

support@qwikresume.com (123) 456 7899 Los Angeles
www.qwikresume.com



PROFESSIONAL SUMMARY

Proficient Computer Lab Technician with two years of experience in resolving technical issues and managing lab operations. Skilled in assisting students with software challenges, maintaining equipment, and fostering a productive learning environment. Eager to contribute technical expertise and enhance user experience through effective support and innovative solutions.

WORK EXPERIENCE

Computer Lab Technician Feb / 2024-Ongoing
Quantum Solutions LLC Phoenix, AZ

- Managed and maintained computer lab operations, ensuring optimal performance and user satisfaction.
- Provided technical support and troubleshooting for hardware and software issues.
- Assisted students with software applications and guided them through technical challenges.
- Conducted regular maintenance on lab equipment to prevent downtime.
- Logged and tracked equipment usage and maintenance activities.
- Facilitated training sessions for students to improve digital literacy.
- Collaborated with faculty to integrate technology into the curriculum effectively.

Computer Lab Technician Feb / 2023-Feb / 2024
Silver Lake Enterprises Seattle, WA

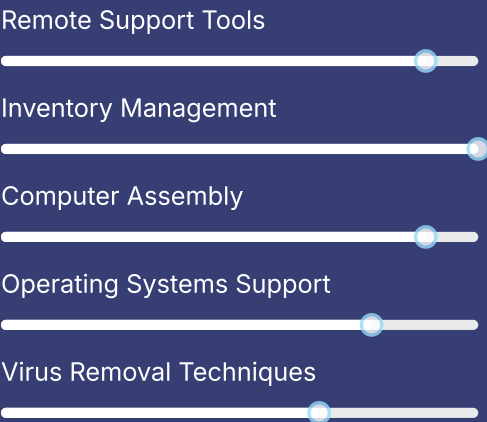
- Ensured all lab equipment was maintained and safe for student use.
- Provided assistance for printers, computers, and other technical equipment.
- Monitored inventory levels of lab supplies and ordered as necessary.
- Maintained a secure environment by monitoring student activities.
- Documented equipment malfunctions and reported issues to management.

EDUCATION

Associate of Applied Science in Computer Technology Feb / 2022 - Feb / 2023
Tech Institute of America Denver, CO

Focused on computer systems, troubleshooting, and user support.

SKILLS



INTERESTS

- Woodworking Star Gazing
Theatre Architecture

STRENGTHS

- Politeness Determination
Ambition Dedication

LANGUAGES



ACHIEVEMENTS

- Improved lab uptime by 20% through proactive equipment maintenance.
- Developed user guides that enhanced student understanding of software tools.