

NOAH WILLIAMS

Concession Stand Worker

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PROFESSIONAL SUMMARY

Dedicated and enthusiastic Concession Stand Worker with two years of experience in high-volume environments. Skilled in delivering exceptional customer service, managing food preparation, and maintaining cleanliness and safety standards. Eager to contribute to a dynamic team and enhance the customer experience through efficient service and a positive attitude.

WORK EXPERIENCE

Concession Stand Worker

Maple Leaf Consulting

Mar / 2024-Ongoing
Toronto, ON

- 1. Managed cash drawer operations, ensuring accuracy in daily transactions.
- 2. Restocked food items and maintained cleanliness at the concession stand.
- 3. Provided exceptional customer service, enhancing guest satisfaction.
- 4. Guided guests through menu options, showcasing in-depth product knowledge.
- 5. Conducted inventory checks and assisted in supply ordering.
- 6. Collaborated with team members to ensure smooth service during peak hours.
- 7. Trained new staff on food safety protocols and customer service standards.

CONCESSION STAND WORKER

Cactus Creek Solutions

Mar / 2023-Mar / 2024
Phoenix, AZ

- 1. Prepared large quantities of food while adhering to safety and quality standards.
- 2. Managed opening and closing procedures for food service windows.
- 3. Ensured compliance with OSHA regulations for food handling and safety.
- 4. Engaged with customers to ensure satisfaction and address any concerns.
- 5. Implemented sanitation practices to maintain a safe working environment.
- 6. Trained staff on effective cash handling and customer interaction techniques.

EDUCATION

Associate of Arts in Hospitality Management

City College

Mar / 2022-Mar / 2023
Seattle, WA

Focused on customer service, food safety, and event management.

SKILLS

Team Collaboration



Cash Handling



Food Preparation



Inventory Management



ACHIEVEMENTS

- Improved customer satisfaction ratings by 15% through attentive service.
- Achieved 100% accuracy in cash handling during transactions.
- Successfully managed food service for events with over 200 attendees.