



# CHARLOTTE HARRIS

Conductor

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## PROFESSIONAL SUMMARY

Innovative Conductor with 10 years of extensive experience in overseeing train operations and ensuring adherence to safety regulations. Expert in coordinating crew activities, optimizing schedules, and enhancing passenger services. Proven track record of improving operational efficiency and safety standards in a dynamic rail environment. Committed to delivering exceptional transportation experiences.

## WORK EXPERIENCE

**Conductor** Feb / 2018-Ongoing  
WidgetWorks Inc. Denver, CO

- Oversee safe and efficient transportation of freight and passengers on designated routes.
- Ensure compliance with safety regulations and operational protocols during all train operations.
- Coordinate crew activities and manage schedules to optimize service delivery.
- Collect and verify paperwork related to train operations and cargo management.
- Work independently and effectively under pressure, responding to emergencies as needed.
- Act as foreman, ensuring adherence to company policies and procedures for operational excellence.
- Monitor and troubleshoot train and rail issues, communicating effectively with dispatchers.

**Tote Lifter** Feb / 2015-Feb / 2018  
Silver Lake Enterprises Seattle, WA

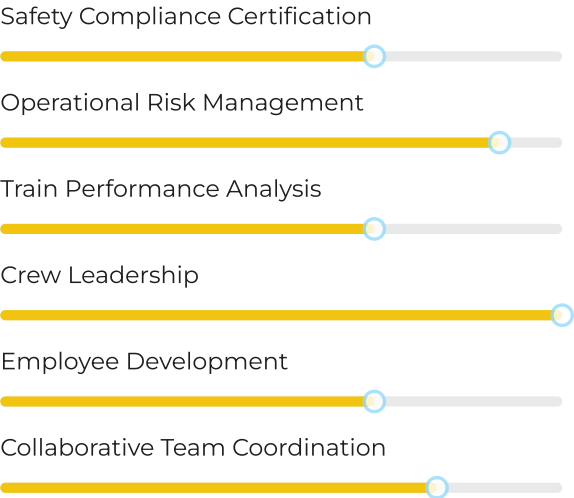
- Collaborate with team members to maintain smooth workflow and operational efficiency.
- Review and communicate shift requirements to ensure readiness for daily operations.
- Plan and manage the work of subordinate staff, ensuring compliance with company standards.
- Maintain accurate logs of working hours and vehicle service history per regulations.
- Assist in loading and unloading cargo, ensuring safety and efficiency in operations.
- Inspect loads for accuracy and facilitate timely delivery through effective logistics management.

## EDUCATION

**Associate of Applied Science in Railroad Operations** Feb / 2012 - Feb / 2015  
Central Community College Chicago, IL

Focused on operational safety, logistics, and effective crew management.

## SKILLS



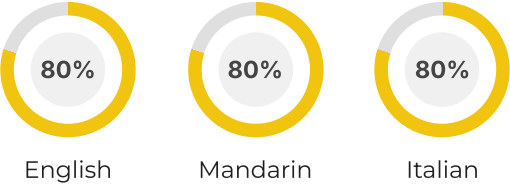
## INTERESTS

- Podcasts Language Learning  
Dancing Cycling

## STRENGTHS

- Intuition Leadership  
Listening Mentorship

## LANGUAGES



## ACHIEVEMENTS

- Achieved a 25% reduction in delays through efficient scheduling and crew management.
- Successfully implemented safety protocols that led to zero accidents over a 3-year period.