AVA DAVIS

Configuration Specialist





PROFESSIONAL SUMMARY

Dynamic Configuration Specialist with 2 years of experience in optimizing system configurations and enhancing operational efficiency. Proven track record in collaborating with cross-functional teams to implement tailored solutions that meet client requirements. Eager to leverage strong analytical skills and technical knowledge to drive improvements and contribute to organizational success.

WORK EXPERIENCE

Configuration Specialist

Apr/2024-Ongoing

Pineapple Enterprises

耳 Santa Monica, CA

- 1. Configured various modules in the QNXT Application to streamline implementation and conversion processes.
- 2. Educated development teams on QNXT functionalities, enhancing overall project delivery.
- 3. Coordinated with onshore teams to configure contracts for diverse groups and hospitals.
- 4. Prepared Functional Test Cases for developer-created tools, ensuring alignment with client specifications.
- 5. Managed system configurations to ensure optimal performance and reliability.
- 6. Analyzed user needs and translated them into technical requirements for improved system performance.
- 7. Facilitated training sessions for team members on configuration best practices and tools.

Configuration Specialist

m Apr/2023-Apr/2024

Silver Lake Enterprises

Seattle, WA

- 1. Coordinated Configuration Management requirements for new product launches, ensuring compliance with industry standards.
- 2. Collaborated across departments to align hardware, software engineering, and product marketing strategies.
- 3. Assigned part numbers and maintained engineering BOMs, expediting RFAs through formal engineering change processes.
- 4. Released new products while adhering to Configuration Management guidelines, enhancing product integrity.
- 5. Configured computer systems, including BIOS settings, to meet specific operational requirements.
- 6. Conducted analysis meetings to define requirements and ensure adherence to all SDLC phases.

EDUCATION

Bachelor of Science in Information Technology

Apr / 2022-Apr / 2023

University of Tech

🗸 Seattle, WA

Focused on system configuration, project management, and software development.

SKILLS

Supply Chain Optimization Version Control System Configuration Network Management

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ACHIEVEMENTS

Streamlined configuration processes, resulting in a 15% reduction in implementation time for new clients.

Successfully led a project to enhance system integration, improving data accuracy by 20%.

Developed comprehensive training materials that increased team proficiency in configuration management tools.