

Objective

To obtain a Crisis Line Counselor, responsible for Providing crisis intervention counselings and supporting services to the members of the community. This includes serving as a resource for members of the community and assisting them in resolving their personal crises, Maintaining a safe, secure environment where individuals may feel comfortable sharing their problems, concerns, or feelings, Assisting individuals in seeking help from appropriate resources when they need it most.

Skills

Crisis International Skills, Counselling, Planning.

Work Experience

Crisis Line Counselor

ABC Corporation - November 2009 – December 2010

- Explained what is happening in the outside world (e.g., family issues) in an age appropriate manner.
- Get to know a child or youth in a personal way that helps them feel comfortable talking about what is happening in their lives.
- Briefed local law enforcement personnel on the case(s) at hand.
- Conducted follow up with law enforcement personnel regarding progress on the case(s) at hand.
- Reminded local law enforcement personnel of new information that may be helpful in resolving cases at hand.
- Assisted with crisis intervention training for law enforcement personnel
- Developed a crisis intervention program with respect to a group of people who have experienced or are experiencing a personal crisis.

Crisis Line Counselor

Delta Corporation - 2008 – 2009

- Provided crisis intervention telephone support to callers, performed intake evaluations.
- Assessed level of situational risk Identified and referred.Offer counsel to people in crisis, calling from California and elsewhere in U.S.
- Utilize skills such as active listening, non-judgmental communication, de-escalation, suicide assessment, limit setting, safety planning, emergency .
- Offer referrals to social service providers within local and non-local communities.
- Selected to become a trainer for new crisis line counselors.
- Provided support to callers and made referral to resources.
- Completed 40-hour training certification for domestic violence hotline counseling.

Education

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