



# JACKSON TURNER

Crystal Reports Administrator

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📍 Los Angeles

🌐 www.qwikresume.com

## 💡 SKILLS

Data Visualization



Report Automation



Etl Processes



Report Distribution



Cross-tab Reports



Data Grouping



## 🎯 INTERESTS

🔧 DIY Projects    ✂️ Crafting

🌀 Meditation    🏛️ History

## 👊 STRENGTHS

🌿 Humility    💡 Innovation

👁️ Insightfulness    ✅ Integrity

## 🗣️ LANGUAGES



English

Swahili

French

## 🌟 ACHIEVEMENTS

★ Successfully developed 100+ Crystal Reports, improving data accessibility for end-users by 30%.

★ Streamlined report generation processes, reducing turnaround time by 25% through automation.

## 👤 PROFESSIONAL SUMMARY

Experienced Crystal Reports Administrator with 5 years in report development and optimization. Expert in leveraging Crystal Reports to create insightful, data-driven solutions that enhance decision-making. Proven ability to collaborate with stakeholders to refine reporting processes and deliver precise analytics that align with business goals.

## 💼 WORK EXPERIENCE

### Crystal Reports Administrator

📅 Mar / 2022-Ongoing

Maple Leaf Consulting

📍 Toronto, ON

1. Exported Crystal Reports into various formats including PDF, HTML, Excel, and Word for user accessibility.
2. Developed contexts and aliases to resolve loops in Universes, ensuring accurate data representation.
3. Analyzed claims data to schedule and generate monthly and weekly Crystal Reports via Crystal Enterprise.
4. Utilized the Designer module for Universe implementation, establishing connections between tables and creating effective prompts and queries.
5. Applied contexts and alias tables to eliminate cyclic dependencies, enhancing report reliability.
6. Designed reports to support the Remedy Incident Management System, improving incident tracking and resolution.
7. Maintained comprehensive technical knowledge of development tools and methods to optimize reporting processes.

### Crystal Reports Developer

📅 Mar / 2020-Mar / 2022

Crescent Moon Design

📍 Portland, OR

1. Created and modified reports for the upgrade of Aprimo, ensuring seamless data integration.
2. Wrote and debugged SQL Server code to enhance report functionality and accuracy.
3. Finalized the conversion of reports for market trading systems, ensuring compliance with new regulations.
4. Developed and debugged PL/SQL code for stored procedures, enhancing report generation efficiency.
5. Produced SQL code and reports for criminal justice applications, replacing outdated reporting systems.
6. Collaborated with stakeholders to define report specifications, ensuring alignment with business needs.

## 🎓 EDUCATION

### Bachelor of Science in Information Technology

📅 Mar / 2018    Mar / 2020

University of Technology

📍 Seattle, WA

Focused on data management and reporting technologies, including advanced training in Crystal Reports.