

# ROBERT SMITH

## Assistant Crystal Reports Developer

[info@qwikresume.com](mailto:info@qwikresume.com) | <https://Qwikresume.com>

Over 9 years of experience in development of Crystal Reports/Crystal Enterprise /Info 10/XI, SSRS, Windows NT and using Business Objects XI (Supervisor, Designer, Business Objects, Info View), Web Intelligence 6.x/XI and with experience in the software development life cycle. Extensively created and maintained complex Business Objects Universes and Reports using the Designer and Reporting modules Worked on various reports using multiple RDBMS including Oracle, MS SQL Server, MS Access and associated SQL Dialects such as Transact SQL (T-SQL), PL/SQL etc.

**MAY 2012 - OCTOBER 2012**

### **ASSISTANT CRYSTAL REPORTS DEVELOPER - ABC CORPORATION**

- specialized transportation, logistics, capital, and e-commerce services.
- Responsible for SQL tuning and optimization using Explain Plan, Indexes and optimizer hints.
- Responsible for creating reports using MS SSRS 2008 version using SQL server, Oracle 11g and MS Access databases.
- Involved in the development, maintenance and support of financial applications.
- Supported the Finance Division by providing them the information necessary to produce accurate invoices in order to generate revenue.
- Worked with users in requirement gathering and provided reports analysis and design, communicated written and orally with team members locally and remotely.
- Supported the Operational Division by providing the information necessary to meet SLAs, and reconcile all works processed.

**2009 - 2012**

### **CRYSTAL REPORTS DEVELOPER - DELTA CORPORATION**

- Mayo Clinic is a nonprofit worldwide leader in medical care, research and education for people from all walks of life.
- Mayos vision is to provide the patients an unparalleled experience as their most trusted health care partner.
- Responsibilities Interacted with business users, business owners to know their business views in developing, implementing reports using crystal reports 2008.
- Created different types of reports like Master/Detail, Cross Tab and Chart Using Crystal Reports 2008.
- Used Slice and Dice and Drill down.
- Created several Ad-hoc and Standard Reports using tools such as Infoview, and functionalities such as Scope of Analysis, Filters, Charts, Alerts, Breaks, Ranking, Sorting, Formulas and Variables.

- Conducted user training sessions and supported them with their requests for enhancements, modifications and new reports and conducted Status meetings with developers and supported in development of business requirements.

## **EDUCATION**

BS in Computers - (JNTU - Hyderabad, Andhra Pradesh)

## **SKILLS**

SQL Server, Crystal Reports.