



SOPHIA BROWN

Custodial Manager

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PROFESSIONAL SUMMARY

Results-driven Custodial Manager with 7 years of experience in enhancing facility cleanliness and operational efficiency. Expert in leading diverse teams, managing large-scale cleaning operations, and implementing effective safety protocols. Committed to fostering a culture of excellence and continuous improvement, ensuring customer satisfaction and compliance with industry standards.

WORK EXPERIENCE

Custodial Manager Apr / 2021-Ongoing
WidgetWorks Inc. Denver, CO

- Supervised custodial operations across 750 million square feet, ensuring high cleanliness standards.
- Managed a diverse team of 19 full-time employees and 60 student workers, optimizing scheduling for 24/7 operations.
- Developed and implemented comprehensive cleaning schedules for various events and facilities.
- Provided custodial services for over 6,835 students across multiple campuses, enhancing overall satisfaction.
- Ensured thorough cleaning of 1,680 dormitory rooms during summer breaks, maintaining quality standards.
- Introduced training programs focusing on safety, proper lifting techniques, and effective cleaning methods.
- Oversaw inventory management and supply orders to ensure seamless custodial operations.

Custodial Manager Apr / 2018-Apr / 2021
Cactus Creek Solutions Phoenix, AZ

- Directed custodial activities for over 2 million square feet of facilities, maintaining a clean and safe environment.
- Managed a team of 23 personnel, ensuring compliance with safety standards and operational efficiency.
- Coordinated janitorial and environmental health functions for 5 million square feet of property.
- Supervised 35 custodians across 11 educational buildings, maintaining high cleanliness standards.
- Implemented and monitored cleaning protocols to ensure adherence to health and safety regulations.
- Conducted regular inspections and audits to improve cleaning practices and operational efficiency.

EDUCATION

Bachelor of Science in Facility Management Apr / 2015 - Apr / 2018
University of Facilities Management Denver, CO

Focused on operational management, facility upkeep, and team leadership.

SKILLS



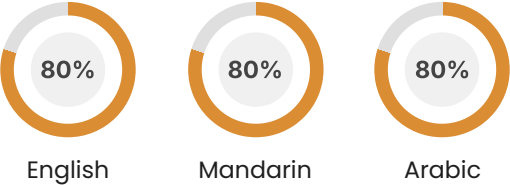
INTERESTS

- Podcasts Language Learning
Dancing Cycling

STRENGTHS

- Intuition Leadership
Listening Mentorship

LANGUAGES



ACHIEVEMENTS

- Reduced cleaning operational costs by 15% through efficient scheduling and resource management.
- Increased team productivity by 20% by implementing streamlined training programs.