

# Robert Smith

## Customer Delivery Specialist

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### SUMMARY

Responsible for Conducting telephone interviews with clients' customers to gain information on how they rate their supplier and why they rate them at that level, either high or low. Applicants must be inquisitive and have good interpersonal, communication skills.

### SKILLS

MS Office, Operating Skills.

### WORK EXPERIENCE

#### Customer Delivery Specialist

ABC Corporation - August 2001 - 2021

- Designed and developed innovative and engaging computer-based training for internal and external customers.
- Served as a professional member of the Training Team, contributing both ideas and expertise in the development of relevant, world class training efforts.
- Represented Q2 in a positive, professional manner when working with both external and internal customers.
- Validated Wisconsin driver's license, good driving record and ability to obtain a CDL with Hazmat endorsement.
- Operated a straight truck.
- Operated fork truck.
- Provided a high level of customer service.

#### Customer Delivery Specialist

Delta Corporation - 2000 - 2001

- Drive to designated stops on the delivery route to service the accounts.
- Check in the product that is being delivered, and then merchandise the product in the store.
- Settle the invoices for the accounts you have worked, and collect the payments from the accounts that are needed.
- Delivers product to food chain supply vendors and break down product to customer specification.
- Safely operated and maintained commercial motor vehicle in various types of terrain, weather and traffic conditions.
- Monarch Rd Liverpool, NY 13088 Phone Number 315-457-4911 Supervisor Steve Kuchco Transportation Manager Hal Williams Position Customer Delivery .
- Transport freight to and from specified destinations.

### EDUCATION

MS