

HARPER LEWIS

Customer Service Cashier

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🌐 www.qwikresume.com



PROFESSIONAL SUMMARY

Full time work in which I can bring my tenacity, creativity and hard work to contribute. What you should know about me is that I work hard, am a problem solver, and I learn quickly. I am reliable, personable, and willing to go the extra mile to accomplish tasks that meet the specified goals.

WORK EXPERIENCE

Customer Service Cashier 📅 May / 2021-Ongoing
Blue Sky Innovations 📍 Chicago, IL

1. Greeted customers entering the store to understand what each customer wanted or needed.
2. Politely assisted customers in person and via telephone.
3. Provided an elevated customer experience to generate a loyal clientele.
4. Responsible for collecting payments by accepting cash, check, or charge cards.
5. Verified credit acceptance by reviewing and recording drivers' license numbers.
6. Balance cash drawer by counting cash at the beginning and end of the shift.
7. Entered all refunds and set up layaways/baby registry.

Customer Service Cashier 📅 May / 2020-May / 2021
Silver Lake Enterprises 📍 Seattle, WA

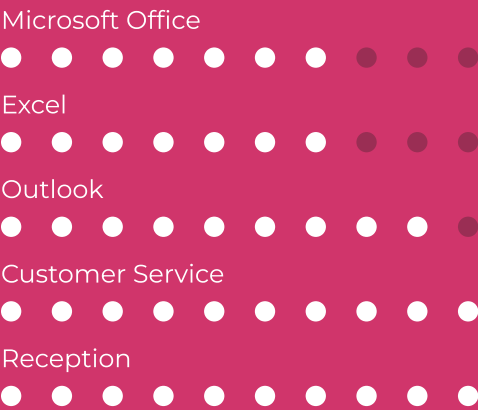
1. Operated cash register with proficiency.
2. Provided professional and courteous service at all times.
3. Assessed customer needs and responded to questions.
4. Cleaned and straightened work area.
5. Bagged merchandise by following standard procedures.
6. Managed cash register operations, balancing cash drawers with zero discrepancies for six consecutive months.
7. Trained and mentored new cashiers, improving team performance and service quality.

EDUCATION

Associate of Arts in Business 📅 May / 2019-May / 2020
Metro Community College 📍 Portland, OR

Focused on customer service principles and business operations.

SKILLS



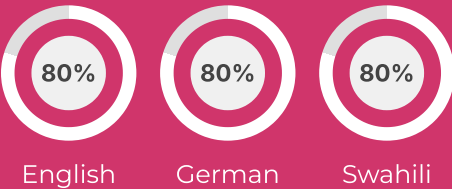
INTERESTS

- 🍴 Cooking 📁 Collecting
🏠 Architecture 🌲 Hiking

STRENGTHS

- 👍 Confidence 🤝 Empathy
🦅 Ambition 🛡️ Courage

LANGUAGES



ACHIEVEMENTS

- ★ Achieved a 95% customer satisfaction rating through effective service.
- ★ Managed cash transactions exceeding \$10,000 daily with zero discrepancies.