

# OLIVIA SMITH

## Data Coordinator

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### PROFESSIONAL SUMMARY

A results-oriented Data Coordinator with 2 years of experience in managing and analyzing data to enhance operational efficiency. My expertise includes streamlining data workflows, ensuring accuracy, and maintaining compliance across various systems. I am passionate about utilizing my analytical skills to drive data integrity and support informed decision-making within a collaborative team environment.

### WORK EXPERIENCE

**Data Coordinator/Analyst** 📅 Jan / 2024-Ongoing  
**Maple Leaf Consulting** 📍 Toronto, ON

- 1. Assembled and organized reports from various data sources, ensuring accurate and timely retrieval of patient records.
- 2. Delivered medical records and reports to appropriate departments while adhering to compliance standards.
- 3. Updated and maintained the master patient index, enhancing data integrity and retrieval processes.
- 4. Acted as a liaison for customers seeking assistance with locating records, providing exceptional customer service.
- 5. Managed general clerical responsibilities, including data entry and monitoring of medical records systems.
- 6. Supported patient record requests, ensuring compliance with regulations regarding information release.
- 7. Collaborated effectively with team members to enhance data management processes and achieve departmental goals.

**Data Coordinator** 📅 Jan / 2023-Jan / 2024  
**Silver Lake Enterprises** 📍 Seattle, WA

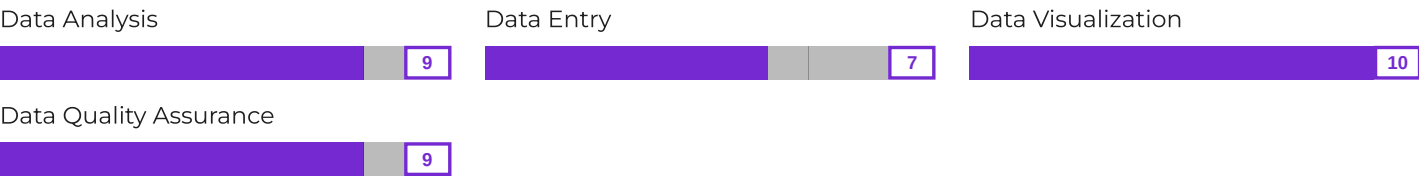
- 1. Processed and audited incoming documents, ensuring accuracy and compliance in client data management.
- 2. Verified paperwork and escalated discrepancies, maintaining high standards of data integrity.
- 3. Managed the creation and closure of client accounts, ensuring efficient onboarding processes.
- 4. Monitored data queues, completing service tickets and facilitating effective client communication.
- 5. Navigated various software applications to support data management and reporting tasks.

### EDUCATION

**Bachelor of Science in Data Management** 📅 Jan / 2022-Jan / 2023  
**State University** 📍 Santa Monica, CA

Focused on data analysis, management principles, and information systems.

### SKILLS



### ACHIEVEMENTS

- ★ Successfully improved data accuracy by 15% through rigorous auditing and validation processes.
- ★ Streamlined the data entry process, reducing turnaround time by 20% and enhancing overall efficiency.