





**Business Intelligence Tools** 

- ★ Surfing
- Martial Arts
- Community Service
- Blogging

## STRENGTHS

- **Z** Patience
- A Perseverance
- ## Planning
- Positivity

## ■ LANGUAGES







English

German

French

## ACHIEVEMENTS

- Developed a data warehouse integrating HR and finance data, improving reporting efficiency by 30%.
- Optimized SQL queries, reducing data retrieval times by 25%, enhancing overall database performance.

## **AVA DAVIS**

#### **Database Intern**

- www.gwikresume.com

## **PROFESSIONAL SUMMARY**

Enthusiastic Database Intern with a background in computer science and a keen interest in database technologies. Skilled in writing complex SQL queries and performing data analysis. Adept at troubleshooting database issues and ensuring data quality. Seeking to gain practical experience in a fast-paced environment while contributing to effective data management strategies.

## WORK EXPERIENCE

#### **Database Intern**

May / 2024-Ongoing

#### Blue Sky Innovations

📮 Chicago, IL

- 1. Managed donor information in Convio Common Ground and Luminate databases, ensuring data accuracy.
- 2. Designed and built a data warehouse using MS SQL Server, unifying HR and finance data for improved insights.
- 3. Executed energy efficiency tests for local businesses, analyzing results to inform strategic decisions.
- 4. Wrote complex SQL queries to resolve RDBMS table space issues and facilitate data imports.
- 5. Utilized Compuware Application to trace user traffic to the database, optimizing performance.
- 6. Monitored Oracle database performance, conducting exports and imports to maintain system integrity.
- 7. Collaborated with cross-functional teams to enhance database functionality and user experience.

#### **Database Intern**

may / 2023-May / 2024

#### **Cactus Creek Solutions**

**₮** Phoenix, AZ

- Provided tier-one and tier-two support for utility applications, ensuring timely issue resolution.
- 2. Followed escalation procedures for critical incidents to maintain service levels.
- 3. Documented client events in tracking tools to improve service accountability.
- 4. Performed weekend performance verifications post-infrastructure upgrades to ensure system reliability.
- 5. Developed automation tools for reporting and monitoring, enhancing operational efficiency.
- 6. Conducted testing for system upgrades and new product releases, ensuring quality assurance.

## **EDUCATION**

# Bachelor of Science in Computer Science

May / May / 2023

#### University of California

**耳** Seattle, WA

Focused on database management, software development, and data analytics.