Deli department manager ROBERT SMITH

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Objective

Friendly and reliable Deli department manager professional skilled in achieving sales Targets in high-end merchandise environments. Energetic Sales Associate with a Solid understanding of the retail industry. Excellent customer service, Communication and listening skills with cash management and POS systems experience.

Skills

Microsoft Office, Troubleshooting, Data Entry, Auditing.

Work Experience

Deli department manager

ABC Corporation - April 2010 - June 2013

- Greeted customers in a timely fashion while quickly determining their needs.
- Recommended merchandise to customers based on their needs and preferences.
- Maintained knowledge of current sales and promotions, policies regarding payment and exchanges and security practices.
- Responded to customer questions and requests in a prompt and efficient manner.
- Contacted other store locations to determine merchandise availability.
- Engaged with customers in a sincere and friendly manner.
- Completed all cleaning, stocking and organizing tasks in assigned sales area.

Deli department manager

Delta Corporation - 2008 - 2010

- Responsible for providing customer service, prepare, slice, wrapping, weighing, pricing of merchandise in the deli.
- Managed my crew used the telezon counted inventory stocked the floor.
- Followed approved procedures for receiving product and price marking.
- Restocked cases to ensure quality protection, accuracy, and product rotation.
- Followed all inventory control procedures to maximize product freshness, quality, turnover, and availability for maximum sales.
- Assisted customers and properly merchandised products in display cases and priced correctly according to company standards and policy.
- Began as a deli worker and quickly promoted to deli manager within six months Maintained inventory levels to ensure efficient and correct ordering .

Education

Business Management