

# ROBERT SMITH

## Deli Supervisor/Co-ordinator

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Manage daily activities of employees to improve sales performance. Supervise employees in various duties such as cooking, serving, packaging, and operating counters.

## EXPERIENCE

### Deli Supervisor/Co-ordinator

#### ABC Corporation - JUNE 2015 - DECEMBER 2015

- Required to prepare everything for serving a line of sandwiches and wraps.
- Sliced and weighted out all the meat servings daily, as well as prepared the add-ons.
- Worked against the clock every day, be sure to have everything prepped before opening time.
- Required to use customer service skills to take orders and make them in a timely manner for customers.
- Learned how to use a slicer to following recipes to accommodate the menu.
- Established many regular customers that came daily to the line.
- Demonstrated customer service skills mostly at this job, but also safety skills throughout the entire workday.

### Deli Supervisor

#### ABC Corporation - 2010 - 2015

- Working in a very busy cafe/ice cream shop, usually with a line that extended out of the door.
- A lot of food preparation, ice cream making, working with a big team of people to serve hundreds of guests a night.
- There was a lot of cleaning and organizing as well as restocking and preparing for the next day.
- When I first got hired, this was just a part time job while I was a full time student, after only a few short months I was promoted from an ice cream scoop to one of the head deli people, which was a pay raise as well as a lot more responsibility.
- Was responsible for making sure the shop was spotless before locking up for the night, I would assign people tasks to do in order to get the store closed in a timely fashion.
- Skills Used I learned how to talk to customers and I really believe that I perfected my customer service skills while working at this job..
- This is Dummy Description data, Replace with job description relevant to your current role.

## **EDUCATION**

- Diploma in Basics - 2009(Palo Duro High School - Amarillo, TX)

## **SKILLS**

Customer Service, Communication Skills.