



# ISABELLA CLARK

Deployment Technician

support@qwikresume.com  
(123) 456 7899  
Los Angeles  
www.qwikresume.com

## PROFESSIONAL SUMMARY

Dedicated Deployment Technician with 2 years of experience in implementing and optimizing IT solutions. Skilled in deploying hardware and software, troubleshooting technical issues, and enhancing user experience. Passionate about driving efficient technology transitions and delivering exceptional technical support to ensure seamless operations.

## WORK EXPERIENCE

**Deployment Technician** Apr / 2024-Ongoing  
Quantum Solutions LLC Phoenix, AZ

- Built and deployed Windows 7 images using Landesk to ensure efficient rollouts.
- Provided training and support to end-users on new systems.
- Backed up and restored user data, applications, and printer settings for smooth transitions.
- Managed inventory of hardware and software assets.
- Provided timely solutions to office users for computer-related challenges.
- Administered Active Directory, configuring user profiles and managing permissions.
- Managed Microsoft Exchange, configuring mailboxes and resolving user issues.

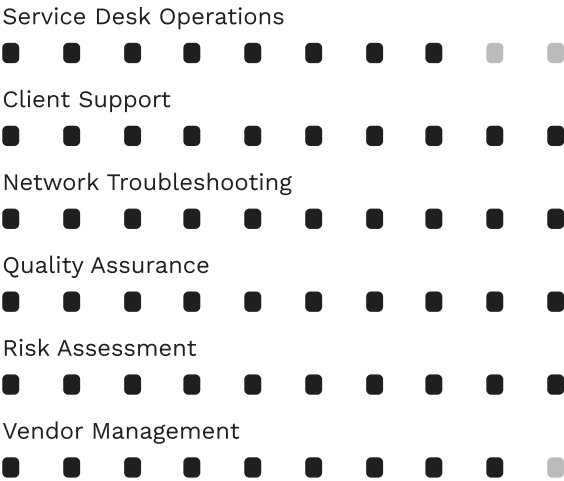
**Deployment Technician** Apr / 2023-Apr / 2024  
Summit Peak Industries Denver, CO

- Deployed and replaced 5,000 machines across the organization, enhancing operational capabilities.
- Created a network image, resolved Novell issues, and migrated accounts to Windows Active Directory.
- Supervised hardware technicians, ensuring project milestones were met.
- Maintained project timelines and communicated updates to stakeholders.
- Collaborated with project managers to deliver accurate deployment reports.
- Streamlined processes for technicians, significantly reducing time spent per machine.

## EDUCATION

**Associate of Science in Information Technology** Apr / 2022 - Apr / 2023  
Tech University Denver, CO  
Focused on IT fundamentals, including hardware and software management.

## SKILLS



## INTERESTS

- Podcasts Language Learning  
Dancing Cycling

## STRENGTHS

- Intuition Leadership  
Listening Mentorship

## LANGUAGES



## ACHIEVEMENTS

- Successfully deployed 5,000 machines, improving operational efficiency across departments.
- Developed and executed a streamlined process that reduced deployment time by 30%.