ROBERT SMITH

Dining Manager

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SUMMARY

Dining Manager Position requiring innovative, challenging employment that will utilize my education and professional skills and offer advancement opportunity.

CORE COMPETENCIES

Management Experience, P & L Management.

PROFESSIONAL EXPERIENCE

Dining Manager

ABC Corporation - 2012 – 2012

Key Deliverables:

- Worked in a health care environment with people affected by Alzheimers disease and other physical illness resulting in memory loss and cognitive impairment.
- Used all kitchen equipment and tools to train others in the use of recipes.
- Accurately followed production sheets.
- Received and followed instructions.
- Attended meetings and in-service presentations, as required.
- Worked in and maintained a flexible, resident-centered environment.
- Recognized and responded to resident needs.

Dining Manager

Delta Corporation - 2007 – 2012

Key Deliverables:

- Evaluated, redesigned, and reopened two previously neglected coffee shop outlets based on client specifications.
- Oversaw all recruitment and hiring of staff scheduling, team training, and performance evaluations.
- Coordinated with catering department and cafeteria to determine inventory needs.
- Handled and resolved customer issues with discretion and sensitivity.
- Dining Manager Duties included supervise servers and essays, making sure customers receive quality service.
- Fast dining room, labor, productivity.
- Insuring the dining area remains clean at all times Brick Oven Restaurant, Provo.

EDUCATION

- GED

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