



ISABELLA CLARK

Direct Service Associate

support@qwikresume.com

(123) 456 7899

Los Angeles

www.qwikresume.com

PROFESSIONAL SUMMARY

With a decade of experience as a Direct Service Associate, I specialize in providing compassionate support to individuals facing diverse challenges. My expertise lies in developing tailored care plans and fostering collaborative relationships to enhance clients' quality of life. I am committed to empowering individuals and driving positive outcomes in a supportive team environment.

WORK EXPERIENCE

Direct Service Associate Apr / 2018-Ongoing
Maple Leaf Consulting Toronto, ON

- Directed comprehensive care for children and adolescents facing mental, emotional, and behavioral challenges in acute clinical settings.
- Provided timely support in crisis situations, ensuring safety and emotional stability for patients.
- Collaborated with interdisciplinary teams to develop and implement effective treatment plans tailored to individual needs.
- Designed and facilitated therapeutic activities, including art and cooking, to promote engagement and coping skills.
- Supervised and mentored junior staff in the absence of a supervisor to maintain high standards of patient care.
- Delivered specialized care in a Geropsychiatric unit, addressing the unique needs of older adults with mental health issues.
- Conducted regular assessments and collaborated on care strategies to foster patient recovery and well-being.

Direct Service Associate Apr / 2015-Apr / 2018
Lakeside Apparel Co Chicago, IL

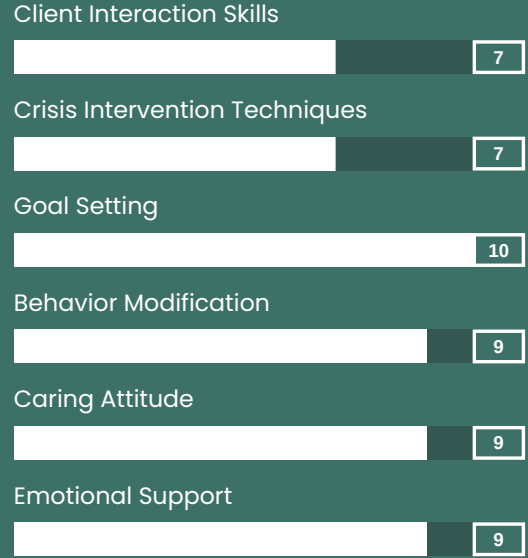
- Administered medications and followed prescribed treatment protocols to ensure compliance and safety.
- Provided supportive services in a residential home, assisting adults with developmental and emotional challenges.
- Facilitated living skills development, including budgeting, meal preparation, and personal care routines.
- Monitored client safety and well-being, ensuring adherence to facility regulations and policies.
- Maintained accurate documentation of client progress and incidents to inform treatment adjustments.
- Advocated for client needs and rights, fostering a supportive and empowering environment.

EDUCATION

Bachelor of Science in Psychology Apr / 2012-Apr / 2015
University of Virginia Denver, CO

Focused on human behavior, mental health, and therapeutic practices.

SKILLS



INTERESTS

- Scuba Diving
- E-sports
- Reading Fiction
- Puzzle Solving

STRENGTHS

- Stewardship
- Teamwork
- Tenacity
- Vision

LANGUAGES



ACHIEVEMENTS

- Implemented daily living skills programs that improved client independence by 30%.
- Facilitated group therapy sessions that enhanced social skills for over 20 residents.