



# JAMES CLARK

## Direct Support Staff

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🌐 www.qwikresume.com

### SKILLS

Safety Management



Behavioral Support Plans



Social Skills Development



Health Monitoring



Stress Management



Community Engagement



### INTERESTS

- ★ Surfing
- 🥋 Martial Arts
- 👥 Community Service
- 📝 Blogging

### STRENGTHS

- ⌚ Patience
- 🏔 Perseverance
- 📅 Planning
- ⚙ Positivity

### LANGUAGES



### ACHIEVEMENTS

- ★ Implemented individualized care plans resulting in a 30% improvement in client satisfaction scores.
- ★ Trained 15 new staff on client-centered support strategies, enhancing team effectiveness.

### PROFESSIONAL SUMMARY

Seasoned Direct Support Staff with a decade of experience dedicated to enhancing the lives of individuals with disabilities. Expertise in implementing personalized care strategies that foster independence and promote overall well-being. Passionate about creating inclusive environments that empower clients to achieve their personal and social goals.

### WORK EXPERIENCE

#### Direct Support Staff

📅 Jun / 2018-Ongoing

Blue Sky Innovations

📍 Chicago, IL

1. Ensured a safe and supportive environment for clients, promptly addressing safety concerns and communicating with case managers.
2. Maintained certifications in CPR and First Aid, demonstrating commitment to client health and safety.
3. Supported individuals with special needs in daily activities, including hygiene, meal preparation, and community engagement.
4. Administered medications per state MAR and CMA standards, ensuring compliance with healthcare regulations.
5. Facilitated skill development through personalized training programs, enhancing clients' life skills.
6. Participated in recruitment and training of new staff, contributing to a cohesive and effective team.
7. Oversaw daily living activities for clients with varying disabilities, providing transportation and support as needed.

#### Direct Support Staff

📅 Jun / 2015-Jun / 2018

Silver Lake Enterprises

📍 Seattle, WA

1. Provided direct support to adults and children with behavioral health challenges, ensuring proper care and assistance.
2. Coordinated and attended clients' medical appointments, advocating for their health needs.
3. Supported the development and documentation of long-term goals for clients, tracking progress effectively.
4. Assisted clients with personal hygiene tasks, including bathing and dressing, promoting dignity and self-esteem.
5. Helped clients with household tasks such as cooking, cleaning, and shopping, fostering independence.
6. Delivered personal care services as assigned by case managers, documenting changes in client activities.

### EDUCATION

#### Associate of Applied Science in Human Services

📅 Jun / 2012 - Jun / 2015

Springfield Community College

📍 Seattle, WA

Focused on providing support and advocacy for individuals with disabilities.