



JAMES CLARK

Director of Behavioral Health Programs

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📍 Los Angeles

🌐 www.qwikresume.com

💡 SKILLS

Crisis Management



7

Integrated Behavioral Healthcare



10

Program Design And Implementation



10

Patient Advocacy



7

Regulatory Compliance



9

🚀 INTERESTS

🔧 DIY Projects ✂️ Crafting

🧘 Meditation 🏛️ History

👊 STRENGTHS

🌿 Humility 💡 Innovation

👁️ Insightfulness ✅ Integrity

🗣️ LANGUAGES



English



Russian



Polish

🌟 ACHIEVEMENTS

🌟 Developed and launched a comprehensive behavioral health program, increasing patient satisfaction scores by 30%.

🌟 Implemented a new training protocol for staff, resulting in a 25% improvement in compliance with state regulations.

👤 PROFESSIONAL SUMMARY

Transformational leader in Behavioral Health Programs with over 7 years of experience driving program development and clinical excellence. Skilled in implementing strategic initiatives that enhance patient care and operational efficiency. Passionate about fostering a culture of collaboration and continuous improvement within multidisciplinary teams.

💼 WORK EXPERIENCE

Director of Behavioral Health Programs

📅 Feb / 2020-Ongoing

Seaside Innovations

📍 Santa Monica, CA

1. Oversaw a team of 180+ healthcare professionals, ensuring high standards of patient care and compliance with regulatory requirements.
2. Provided clinical leadership for a diverse patient population, including conducting assessments and developing individualized treatment plans.
3. Collaborated with administration to address and resolve operational challenges impacting staff and patient experiences.
4. Established and maintained partnerships with local healthcare providers to improve referral networks and service accessibility.
5. Reported directly to executive leadership, providing insights on program performance and strategic direction.
6. Championed the adoption of electronic health records, enhancing documentation accuracy and data accessibility.
7. Participated in task forces aimed at improving care for psychiatric patients, contributing to system-wide enhancements.

Director of Behavioral Health

📅 Feb / 2018-Feb / 2020

Silver Lake Enterprises

📍 Seattle, WA

1. Directed all operational and clinical activities for the Behavioral Health service line, focusing on quality care and staff development.
2. Revamped service delivery models, significantly improving patient experience and continuity of care.
3. Led staff through the strategic closure of two inpatient units, ensuring smooth transitions and continued care for affected patients.
4. Integrated behavioral health services into primary care settings, enhancing holistic treatment approaches.
5. Executed clinical responsibilities including individual and group therapy, policy development, and staff supervision.

🎓 EDUCATION

Master of Science in Nursing

📅 Feb / 2016-Feb / 2018

University of Kansas

📍 Denver, CO

Specialized in psychiatric nursing and behavioral health management.