Director Of Case Management

ROBERT SMITH

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Objective

Registered Nurse with 20+ years of experience in inpatient and outpatient health care, specializing in Oncology. 11 out of 21 years have been in a management role, supervising staff and the clinical care provided for primarily Oncology patients. Adjunct faculty experience since 2012, clinical and online.

Skills

Fluent English and Spanish. Computer proficient, Microsoft Word, Power Point, Excel.

Work Experience

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ABC Corporation - March 1988 – September 2016

- Developed and oversaw the Case Management Department.
- Hired, trained and oversaw a line staff providing Ryan White Medical Case Management, DRS Home Services Program Case Management, Senor Case Specialist and Manager of Clinical Services.
- Provided clinical and administrative supervisor to Ryan White Medical Case Mangers .
- Monitored and oversaw the completion of annual performance evaluation of staff.
- Developed, implanted and revised the Ryan White Medical Case Management.
- Co-Developed and implement program for co-location of Ryan White Medical Case Management Services in medical facilities for the engagement and retention of patients into medical care.
- Oversaw and managed Chicago Houses Residential Housing programs.

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Delta Corporation - 1984 – 1988

- Maintained a caseload of Ryan White Medical clients.
- Conduct a comprehensive initial assessment of clients needs and create a care plan utilizing input from the client as well triaging with medical professions, mental health worker and various contractual health care agencies regarding the implantation of a client care plan in order to help improve the health (HIV) outcome of the client.
- Utilization Review Case management intake Medical and Social Assessments Collaboration with rehabilitation therapist Training Report Writing .
- Skills Used Empathy Building rapport with clients and colleagues Time management Organizational skills.
- of 1.5 Medicare LOS 4 Hospital LOS 3.5 Created Admissions CM position Service 24 hours/7days Responsible for budget process, Worked to provide a .
- Review and manage care provided to patients in the long term acute care hospital (LTAC).
- Perform utilization review practices, concurrent coding, and discharge planning and review.

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Education

M.DIv in Theology - (Sacred Heart School of Theology - Hales Corners, WI)

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