Robert Smith

Director Of Emergency Services

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SUMMARY

Senior Nursing Executive with over 20 years leadership and management experience in health care. Highly motivated, transformational leader with proven record of engaging staff and partnering with physicians to achieve operational goals and objectives. Dedicated advocate for patient and staff safety with the ability to build solid, productive teams to drive process improvement and improve the clinical care of patients served.

SKILLS

Management, Organizing.

WORK EXPERIENCE

Director Of Emergency Services

ABC Corporation - February 2013 – January 2014

- Reported to Chief Nursing Officer.
- Oversaw twenty-four hour supervision and management of staff.
- Ensured performance improvement and quality outcomes.
- Raised quality scores from 80% to 95%.
- Managed department within established budgetary parameters.
- Wrote and executed business plan for the use of a contracted ambulance service.
- Organizes staff performance assessments and education.

Director Of Emergency Services

Delta Corporation - 2011 – 2013

- Established an Emergency Department, Practiced emergency medicine and Family Medicine.
- Desired experience in working abroad.
- Responsible for operation and fundraising for five community Foodbanks and Emergency Services Centers.
- Monitor services and budget.
- Supervise staff and volunteers.
- Bridged leadership (interim) support for this newly opened and evolving Emergency Department.
- Created processes for scheduling, patient flow, agency staff use reduction and implemented Shared Governance.

EDUCATION

Masters in Healthcare Administration - (Strayer University - Lawrenceville, NJ)

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