# **Robert Smith**

# Director of IT Executive

## **PERSONAL STATEMENT**

Technically sophisticated operations professional with solid history of effective international operations development and administration. Manage operational and production needs of corporate resources, including development of policies and procedures for large-scale organizations. Skilled trainer and project leader; able to effectively direct multiple tasks. Creative problem-solver, using logic and analytics to devise innovative solutions.

#### WORK EXPERIENCE

#### **Director of IT Executive**

Hudson Jeans - August 2010 - 2019

Responsibilities:

- Oversee the development, implementation, and use of technology throughout the company.
- Areas of responsibility include the full range of information systems and telecommunications activities, including determining user requirements, recommending practical solutions, and leading company-wide efforts to improve the effective use of technology.
- Include, but are not limited to Manage the deployment, monitoring, maintenance, development, upgrade, and support of all IT systems, including servers, PCs, operating systems, telephones, software applications, and peripherals.
- Provide expertise and support during systems upgrades, installations, and conversions and file maintenance.
- Manage IT staff, including hiring, training, evaluation, guidance, discipline and discharge.
- Develop standard operating procedures and best practices, including providing written protocols and guidance to IT staff and to end-users.
- Manage financial aspects of the IT Division, including purchasing, budgeting, and budget review.

#### **Director Of IT**

ABC Corporation - 2009 - 2010

Responsibilities:

- Currently responsible for maintaining servers and workstations with a staff of 80+ people.
- Support Active Directory Forest and Domain Management Including; User account and Group Policies, Computer Account Maintenance, Organizational Units, Exchange server, Active Directory Replication, Disaster Recovery and Architecture Maintenance.
- Maintain clients Internet environment.
- Managed use of Internet address, and Domain Name spaces.
- Provided end-users with access to cost-effective inter-company Exchange email, file services, and database applications.
- Responsible for technical support operations in high-volume environment, coordination of technical issues involving network,

#### **CONTACT DETAILS**

1737 Marshville Road, Alabama (123)-456-7899 info@qwikresume.com www.qwikresume.com

#### **SKILLS**

PHP, MYSQL, LINUX, JAVASCRIPT.

#### **LANGUAGES**

English (Native)
French (Professional)
Spanish (Professional)

# **INTERESTS**

Climbing Snowboarding Cooking Reading

### **REFERENCES**

Reference - 1 (Company Name) Reference - 2 (Company Name)

- hardware, and operating systems.
- Manage and administer Blackberry Enterprise Server, Exchange Server, Fileserver, IIS Server, Active Directory server, Printer Server, SQL Server, and Share Point Server.

# **Education**

Bachelor of Science in Information Systems - (University of Redlands - San Diego, CA)