Director Of IT Operations I

ROBERT SMITH

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Objective

Information Technology Executive with proven leadership skills and hands on technical expertise in the architecture, implementation and support of complex multi-site and multi-user business systems gained in over 15 years' experience with large-scale technology projects on various platforms.

Skills

Strategic Planning, Project Management, Contract Negotiations,.

Work Experience

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Fresh Thyme Farmers Market - June 2014 – 2020

- Achieved precise budget forecasting and set the prototype for opening additional locations within a similar time frame and within budget.
- Build complete IT infrastructure, opened 28 new locations in 18 months, significantly ahead of schedule and $21K under budget per location.
- Provided overall management and leadership for technology strategic planning.
- Met existing contract performance, and participated in new business development strategies.
- Implemented an information and data integrity team, including data centers, production scheduling functions, help desk, communications networks (voice and data), automation systems, Internet portal, intranet, computer hardware/software development, computer systems operations, and disaster recovery plan.
- Identified the emerging information technologies to be assimilated, integrated and introduced within the organization.
- Defined the direction and strategies for automation.

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Delta Corporation - 2011 – 2014

- Working knowledge of HIPAA regulations and familiarity with health information and medical records management.
- Knowledge of timekeeping processes and collective bargaining agreements.
- Extensive experience in and knowledge of principles and practices of large-scale project management.
- Ability to establish the direction of project portfolios related to a range of administrative and non-clinical operations projects.
- Extensive management and supervisory experience.
- Achieved precise budget forecasting and set the prototype for opening additional locations within a similar time frame and within budget.
- Build complete IT infrastructure, opened 28 new locations in 18 months, significantly ahead of schedule and $21K under budget per location.

Education

Information Technology

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