



# SOPHIA BROWN

Director Of Rehabilitation I

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## PROFESSIONAL SUMMARY

Experienced rehabilitation professional with 2 years in clinical leadership roles. Proven ability to enhance patient care through effective program management and interdisciplinary teamwork. Dedicated to fostering a positive environment that promotes staff development and optimal rehabilitation outcomes.

## WORK EXPERIENCE

Director Of Rehabilitation I Jun / 2024-Ongoing  
Quantum Solutions LLC Phoenix, AZ

- 1. Conducted comprehensive evaluations and delivered tailored treatment plans for patients.
- 2. Supervised a multidisciplinary team of 12 therapists, ensuring high standards of patient care.
- 3. Led the rehabilitation program, aligning services with company policies and best practices.
- 4. Evaluated therapy department performance and implemented improvements for service quality.
- 5. Participated in interdisciplinary meetings to enhance collaborative care approaches.
- 6. Managed recruitment, training, and retention of therapy staff to maintain a skilled workforce.
- 7. Oversaw scheduling and patient assignments for efficient service delivery.

Director Of Rehabilitation Jun / 2023-Jun / 2024  
Lakeside Apparel Co Chicago, IL

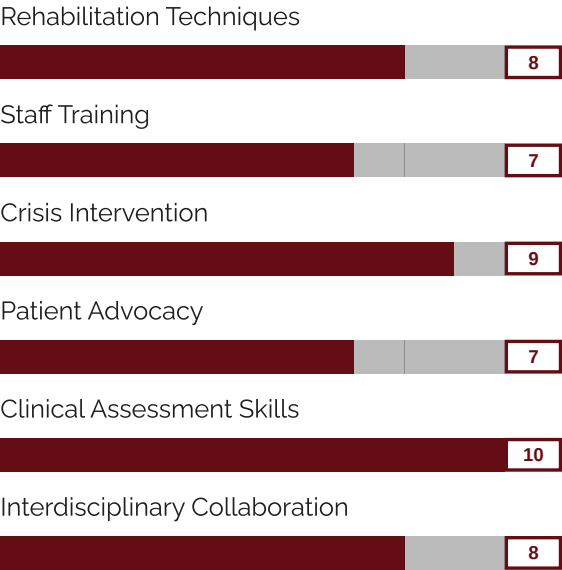
- 1. Developed and supervised effective rehabilitation service delivery processes.
- 2. Monitored compliance with regulatory standards, ensuring readiness for audits and surveys.
- 3. Utilized standardized assessment tools to track and report patient progress.
- 4. Directed therapy services for a 120-bed facility, ensuring quality care for all residents.
- 5. Assessed client needs regularly to adapt care plans effectively.
- 6. Managed insurance plan interactions to determine appropriate care levels.

## EDUCATION

Master of Science in Rehabilitation Counseling Jun / 2022 - Jun / 2023  
University of Southern California Portland, OR

Focused on rehabilitation counseling techniques and patient advocacy.

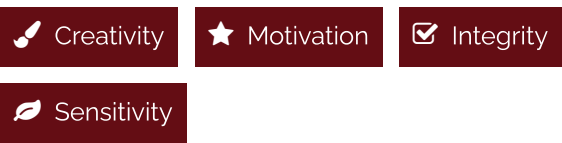
## SKILLS



## INTERESTS

- Gardening Travel
- Technology Music

## STRENGTHS



## LANGUAGES



## ACHIEVEMENTS

- Implemented a new training program that improved team efficiency by 20%.
- Increased patient satisfaction scores by 15% through enhanced service delivery.
- Developed a streamlined referral process that reduced wait times by 30%.