ROBERT SMITH

Distribution Engineer

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A hard working individual that has over 10 years of customer service experience. I have experience satisfying customers working in retail, restaurants, and through utility companies.

EXPERIENCE

Distribution Engineer
ABC Corporation - DECEMBER 2012 – OCTOBER 2014

- Managed workload in eastern territory of Tuscaloosa District by providing cost effective estimates that benefit both company and the customer.
- Worked daily with residential, commercial, and industrial customers to provide timely electrical service to new customers and/or service upgrades to existing facilities.
- Assured cost-per-install numbers stayed down by designing and estimating each customers job efficiently and accurately.
- Gained valuable organization skills that enabled me to effectively balance my work load.
- Developed customer communication skills that enabled me to have a positive experience out of a negative interaction.
- Further developed Project Management skills by identifying tasks that may have been overlooked.
- Completed 12 months of EIT classes within the Southern Company program - Perform dual roles by assisting in old drafting duties as well as current engineering duties.

Distribution Engineer
Delta Corporation - 2011 – 2012

- Design of gas distribution systems.
- Designed routing of new distribution lines using ETAP Monitored the balance of three phase systems and voltage along distribution lines via .
- covered and assigned territory.
- Engineered UG services for subdivisions, and OH services for new residential homes team lead on all hook-ups for Bartow County Sirens team lead on .
- Designed, planned and managed two distribution center relocations with combined inventories in excess of $25MM.
- Both on time, budget and without service interruption to the customer.
- Specified distribution network material handling equipment in excess of $5MM.

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EDUCATION

- A.S. In Drafting Technology

SKILLS

Drafter, Entry Level C Programmer, Graphics Design, Distribution Engineering, Microsoft Office, Customer Service, Cashier.