



# HENRY WALKER

## Division Operations Manager

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🌐 www.qwikresume.com

### SKILLS

Customer Service



Digital Marketing



Compliance Oversight



Customer Focus



Forecasting



Compliance Knowledge



### INTERESTS

🦋 Wildlife Conservation

🧘 Yoga

🎮 Gaming

🏛 History

### STRENGTHS

😊 Enthusiasm

👍 Confidence

🔍 Criticality

⚙ Positivity

### LANGUAGES



English



French



Mandarin

### ACHIEVEMENTS

★ Increased operational efficiency by 20% through process improvements and team training.

★ Successfully managed a \$5M budget, reducing costs by 15% while maintaining service quality.

### PROFESSIONAL SUMMARY

Dedicated Division Operations Manager with 7 years of experience in streamlining processes and enhancing team performance. Adept at driving operational improvements and fostering a culture of accountability. My focus is on strategic planning and resource management to achieve organizational goals and ensure sustainable growth.

### WORK EXPERIENCE

#### Division Operations Manager

📅 May / 2020-Ongoing

WidgetWorks Inc.

📍 Denver, CO

1. Managed operations across 5 million square feet, supervising 150 FTEs in diverse sectors.
2. Oversaw multiple customer accounts, including high-tech and clean rooms, ensuring operational excellence.
3. Conducted monthly safety training and maintained comprehensive employee documentation.
4. Directed a team of 2 account managers and 7 supervisors, ensuring adherence to budget and company standards.
5. Presented quarterly business reviews and weekly project updates to clients, addressing concerns and progress.
6. Coordinated production resources based on market conditions, optimizing inbound logistics.
7. Collaborated with the General Manager to devise sales strategies, exploring new market opportunities.

#### Division Operations Manager

📅 May / 2018-May / 2020

Summit Peak Industries

📍 Denver, CO

1. Supervised 15 field personnel, enhancing job coordination and customer relations.
2. Established a robust customer base in the Eagle Ford Shale area, focusing on exceptional service.
3. Led oil spill cleanup operations, coordinating with agencies to ensure compliance and safety.
4. Managed a 25-person team in demand planning, inventory management, and distribution.
5. Directed engineering staff for a \$300 million specialty products business, ensuring quality and efficiency.
6. Oversaw various manufacturing and engineering management roles, driving operational improvements.

### EDUCATION

#### Bachelor of Science in Business Administration

📅 May / 2016 - May / 2018

University of California, Berkeley

📍 Seattle, WA

Focused on operations management and strategic planning.