

SKILLS

Customer Service

Digital Marketing

Compliance Oversight

Customer Focus

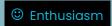
Forecasting

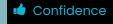
Compliance Knowledge

INTERESTS

- Wildlife Conservation
- Yoga
- Gaming
- **1** History

STRENGTHS









LANGUAGES







English

French

Mandarin

ACHIEVEMENTS

Increased operational efficiency by 20% through process improvements and team training.

Successfully managed a \$5M budget, reducing costs by 15% while maintaining service quality.

HENRY WALKER

Division Operations Manager

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🔼 PROFESSIONAL SUMMARY

Dedicated Division Operations Manager with 7 years of experience in streamlining processes and enhancing team performance. Adept at driving operational improvements and fostering a culture of accountability. My focus is on strategic planning and resource management to achieve organizational goals and ensure sustainable growth.

🔛 WORK EXPERIENCE

Division Operations Manager

May / 2020-Ongoing

WidgetWorks Inc.

■ Denver, CO

- 1. Managed operations across 5 million square feet, supervising 150 FTEs in diverse sectors.
- 2. Oversaw multiple customer accounts, including high-tech and clean rooms, ensuring operational excellence.
- 3. Conducted monthly safety training and maintained comprehensive employee documentation.
- 4. Directed a team of 2 account managers and 7 supervisors, ensuring adherence to budget and company standards.
- 5. Presented quarterly business reviews and weekly project updates to clients, addressing concerns and progress.
- 6. Coordinated production resources based on market conditions, optimizing inbound logistics.
- 7. Collaborated with the General Manager to devise sales strategies, exploring new market opportunities.

Division Operations Manager

May / 2018-May / 2020

Summit Peak Industries

耳 Denver, CO

- 1. Supervised 15 field personnel, enhancing job coordination and customer relations.
- 2. Established a robust customer base in the Eagle Ford Shale area, focusing on exceptional service.
- 3. Led oil spill cleanup operations, coordinating with agencies to ensure compliance and safety.
- 4. Managed a 25-person team in demand planning, inventory management, and distribution.
- 5. Directed engineering staff for a \$300 million specialty products business, ensuring quality and efficiency.
- 6. Oversaw various manufacturing and engineering management roles, driving operational improvements.

🛂 EDUCATION

Bachelor of Science in Business Administration

May / 2016 2018

University of California, Berkeley

耳 Seattle, WA

Focused on operations management and strategic planning.