

Dog Groomer

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Objective

Highly motivated individual, seeking a full time stable position with room to grow. Strong ability to work well under pressure, and excellent time management skills that allow for the multi-tasking of all responsibilities. Warm, energetic, and outgoing personality with excellent customer service and communication skills.

Skills

Communication skills.

Work Experience

Dog Groomer

ABC Corporation - February 2008 - January 2014

- Started at Petsmart as a bather where my duties included lots of time management and face to face customer care, on top of basic bathing duties.
- After a few short months my managers saw potential in me and wanted to send me to academy in order to become a groomer.
- As a groomer, our focus is on customer satisfaction, safety, and happy, healthy pets.
- Consistency and dedication to producing a good product granted me a large number of repeat clients as well as the title of Senior Groomer.
- Teamwork is essential to a successful salon as we all rely heavily on each other to keep the flow moving smoothly throughout the day.
- Everyone is responsible for answering the phone, welcoming customers and checking them in or out for appointments, keeping the salon clean and properly sanitized, and maintaining an enjoyable environment for everyone, including the pets.
- Also took over as acting manager for a few months while our salon was between managers, however I did not take the position myself due to upcoming long term travel plans that I had already booked.

Dog Groomer

Happy Paws And Tails - 2007 - 2008

- Groomed and stylish dogs according to their breed and most importantly the style the owner wants.
- Provide customer service in the form of consultation and explanation of services.
- Bath, rinsed, brushed and dried dogs.
- In charge of nail trimming & filing, ear & eye cleaning, teeth brushing and anal sac expression.
- At owners request.
- Checked for parasites or other skin irritations.
- Placed dog on grooming table and fitted grooming collar on dog to hold animal to table..

Education

N/A in General Ed - 2006(Palomar College and Mesa College - San Diego, CA)