

### PROFESSIONAL SUMMARY

Accomplished Senior Donor Center Technician with over 7 years of expertise in donor screening, patient care, and operational management. Proficient in executing safety protocols, performing vital tests, and ensuring donor satisfaction through exceptional service. Ready to leverage extensive experience to enhance donor center operations and support healthcare initiatives.

### WORK EXPERIENCE

### Senior Donor Center Technician

### WidgetWorks Inc.

- Mar / 2021-Ongoing
  - **耳** Denver, CO
- 1. Conduct comprehensive pre-donation screenings to assess donor eligibility and ensure compliance with health standards.
- 2. Monitor and record vital signs, including blood pressure and pulse, to maintain donor safety.
- 3. Utilize advanced data management systems to accurately document donor information and maintain organized records.
- 4. Provide exceptional customer service, addressing donor inquiries and concerns to enhance their experience.
- 5. Assist in the training and development of new staff members, fostering a knowledgeable team environment.
- 6. Ensure adherence to safety protocols during the donation process, maintaining a sterile and safe environment.
- 7. Participate in community outreach programs to promote donor awareness and increase participation.

### **Donor Center Technician**

mar/2018-Mar/2021

**₽** Portland, OR

# Crescent Moon Design

- 1. Conduct pre-donation medical screenings in accordance with established guidelines to determine donor suitability.
- 2. Perform finger-stick tests to assess Hematocrit and Protein levels, ensuring accurate donor assessments.
- 3. Engage in donor setup, monitoring, and disconnection procedures to ensure a smooth donation process.
- 4. Maintain inventory and stock supplies necessary for daily operational functions of the donor center.

# **EDUCATION**

# Associate of Applied Science in Medical Technology

Mar/ Mar/ 2015 -2018

# Springfield Community College

**₮** Phoenix, AZ

Focused on laboratory procedures, donor screening, and patient care techniques.

### **SKILLS**

Record Keeping

Equipment Maintenance

Blood Product Handling

Donor Screening

Health Education

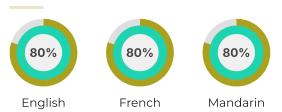
### **INTERESTS**



## **STRENGTHS**



### **LANGUAGES**



### **ACHIEVEMENTS**

Increased donor retention rates by 20% through enhanced engagement strategies.

Successfully implemented a new donor tracking system, improving data accuracy by 30%.