

# Robert Smith

## Driver Manager

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## SUMMARY

To provide your company with an engaged leader that strives to be the very best liaison for your customers. Using 13 years of seasoned experience in transportation and communication skills, would love to expand current knowledge of sales.

## SKILLS

Management, Customer Service, Shipping & Receiving, Dispatch.

## WORK EXPERIENCE

### Driver Manager

ABC Corporation - August 2009 - May 2011

- Delivered and scheduled of materials, Dispatching.
- Managed a fleet of 56 trucks across 48 states.
- Increased on time delivery percentage for key customers from 74% to 98.5%.
- Reduced the number of deadhead miles for drivers from 10% to 2% .
- Managed and retained a designated fleet of drivers.
- Managed a minimum fleet of 50 manned tractors.
- Established a good working relationship with each driver.

### Driver Manager

Delta Corporation - 2008 - 2009

- Managed a dynamic fleet of 53-65 professional truck drivers.
- Worked nightshift as dispatcher providing off-hours coverage for full-time Driver Managers.
- Delivered pipe/steel to chemical plants throughout surrounding areas Skills Used cdl class a gps.
- Managing and Supervising the daily activities and business of a team of 35+ drivers by maintaining drivers records, time sheets, logbooks, payroll, .
- Training and orientation of new drivers.
- Providing excellent customer service, communication, and on-time shipments/deliveries to clients.
- Reason for Leaving Laid off due to recession.

## EDUCATION

Diploma - 1997(Louisiana State University Shreveport)