# HENRY WALKER

# Freelance Driver Technician

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## **PROFESSIONAL SUMMARY**

Proficient Freelance Driver Technician with 5 years of experience in logistics and equipment management. I excel in delivering exceptional service, ensuring timely deliveries, and maintaining high safety standards. My technical expertise and commitment to client satisfaction empower me to optimize operations and enhance service quality effectively.

## WORK EXPERIENCE

#### **Freelance Driver Technician**

# May / 2021-Ongoing

Seaside Innovations

Santa Monica, CA

- 1. Coordinated timely delivery and setup of Durable Medical Equipment (DME) to clients, ensuring adherence to safety protocols.
- 2. Maintained accurate records of equipment usage and patient interactions to enhance service delivery.
- 3. Educated clients on the proper use and maintenance of DME, improving customer satisfaction.
- 4. Managed inventory levels and performed regular maintenance checks to ensure equipment availability.
- 5. Responded promptly to client inquiries and concerns, fostering strong customer relationships.
- 6. Collaborated with healthcare professionals to ensure effective patient care and equipment delivery.
- Executed delivery routes efficiently, optimizing travel time and reducing fuel costs.

**Driver Technician** may / 2020-May / 2021

Summit Peak Industries

- 1. Delivered medical supplies and equipment across designated areas, ensuring timely and safe service. 2. Conducted routine inspections and maintenance of DME to uphold operational standards.
- 3. Provided exceptional customer service, addressing client needs and inquiries effectively.
- 4. Trained and supervised new team members on delivery processes and safety measures.
- 5. Assisted in the setup of specialized equipment, ensuring compliance with safety regulations.
- 6. Maintained a clean and organized workspace, enhancing operational efficiency.

# **EDUCATION**

## **Associate of Applied Science in Logistics**

May / 2019-May / 2020

Metro Community College

**耳** Denver, CO

■ Denver, CO

Focused on logistics management, inventory control, and transportation systems.

## **SKILLS**

Microsoft Office Suite Safety Training Hazard Awareness Maintenance Scheduling

## **ACHIEVEMENTS**

Achieved a 98% on-time delivery rate over 5 years.

Successfully trained new staff on equipment handling and safety protocols.

Implemented a new tracking system that improved delivery efficiency by 20%.