

ROBERT SMITH

Edi Manager

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Edi Manager with 20+ years experience in all aspects of EDI/eCommerce operations, development, customer business requirements (technical) gathering, data mapping, and implementation. Responsible for leading and obtaining desired output in a team environment. Expert in error resolution and strategic research to enable proficient processes from a technical standpoint. Professional.

CORE COMPETENCIES

Trusted Link Enterprise Certified Professional, SAP Certified.

PROFESSIONAL EXPERIENCE

Edi Manager

ABC Corporation - May 2008 – June 2020

Key Deliverables:

- Managed a team of four including 2 EDI Coordinators, and 2 Technical Analysts.
- Championed major implementation of XML project that enabled Mom & Pop customers to place orders through eCommerce.
- Researched and purchased new mapping software that enabled company to receive several formats rather than being restricted to EDI.
- Achieved a 200% growth in EDI transmissions in less than one year.
- Developed several reports to assist Customer Service with product placement and stock-out issues.
- Consistently recruited current customers to migrate to an eCommerce process creating a hands-free solution.
- Initiated and created error reporting enabling an efficient and swift error resolution process.

Edi Manager

Delta Corporation - 2006 – 2008

Key Deliverables:

- SAP project management team Installed and configured GXS TLE 6.2 Lead team in SAP / TLE migration and implementation from JDE environment Manage SAP/.
- EDI manager for Ladies Wear manufacturer EDI 850, 856, 810, UCC 128 Labels, Invoicing/Billing, Factor Approval and transmitted 810 .
- TMS Routing and follow up with Traffic.
- Managed the EDI (Electronic Data Interchange) system.
- Responsible for updating rates, filling out rate spreadsheets and reporting rate changes.

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- Received and uploaded customer enrollments and resolved customer account issues.
- Main point of contact between Peoples Power and the Utilities.

EDUCATION

Bachelor's

