

Emergency Manager

PROFESSIONAL SUMMARY

Accomplished Emergency Manager with a decade of experience in crisis management and disaster response. Expertise in developing and executing comprehensive emergency plans, training personnel, and fostering inter-agency collaboration. Dedicated to enhancing community safety and organizational resilience through strategic preparedness initiatives and effective resource management.

WORK EXPERIENCE

Sr. Emergency Manager

WidgetWorks Inc.

耳 Denver, CO

- 1. Developed and implemented robust emergency preparedness policies and procedures for Fannie Mae, enhancing operational readiness.
- 2. Designed and managed a 24/7 Incident Management Center to streamline crisis response and recovery operations.
- 3. Executed a virtual Emergency Operations Model, improving communication and coordination among various operational
- 4. Facilitated large-scale business continuity exercises, engaging over 300 personnel to test and refine response strategies.
- 5. Initiated a collaborative program to manage disaster impacts on a \$20 billion real estate portfolio, effectively mitigating risks.
- 6. Conducted comprehensive resiliency audits and site selections for third-party data centers, ensuring operational continuity.
- 7. Revised and managed a \$10 million corporate security contract, optimizing resource allocation and response capabilities.

Emergency Manager

m Jan / 2015-Jan / 2019

Silver Lake Enterprises

- **耳** Seattle, WA
- 1. Served as a Subject Matter Expert in the Air Force Emergency Management Program, specializing in disaster preparedness and response.
- 2. Designed operating procedures for various emergency scenarios, including natural disasters and terrorist attacks.
- 3. Collaborated with certified Emergency Management Instructors to train and certify over 200 airmen quarterly in emergency response.
- 4. Developed and maintained operational plans for mobility response and recovery operations, ensuring readiness for deployment.

EDUCATION

Master of Public Administration

m Jan / 2012-Jan / 2015

University of Southern California

耳 Seattle, WA

Focused on emergency management and public safety policy.

SKILLS



Budget Management

Stakeholder Relations

Crisis Communication

Problem Solving

INTERESTS

Art

Volunteering

🜲 Hiking

🚺 Yoga

STRENGTHS

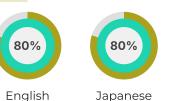
Q Criticality



Diplomacy



LANGUAGES



Japanese

German

ACHIEVEMENTS

Successfully managed a multi-agency response during a natural disaster, ensuring the safety of over 5,000 residents.

Developed and implemented a new training program that improved emergency response times by 30%.