ROBERT SMITH

Engineering Analyst

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SUMMARY

Software Engineer with 4.5 years of QA experience in the finance domain. A highly driven individual willing to take on ownership of new challenges. Able to prioritize tasks, manage multiple projects, and perform under pressure. Adept at handling details while maintaining a view of the big picture and long-term goals. Supportive team player and efficient in producing results that deliver innovative change. Passion for continuous education, industry benchmarks, and proactive initiatives.

CORE COMPETENCIES

Database, MySQL, Rational, AJAX, Apache

PROFESSIONAL EXPERIENCE

Engineering Analyst

Accenture Services Private Limited - February 2015 – Present

Key Deliverables:

- Led the payment module of the 360-control application as a subject matter expert(SME).
- Developed a strong understanding of agile, scrum and quality assurance processes and methodologies.
- Good understanding of agile software development processes including analysis, design.
- Led the team in designing and planning functional, regression, GUI and back-end testing.
- Actively participated in writing and executing SQL queries for back-end testing.
- Hands on experience of 2. 2 years of working with automation tools like ALM, QTP, selenium.
- Coordinated the smooth implementation of all the go-lives; extending post-implementation, and application maintenance support.

Engineering Analyst I

Accenture Services Private Limited - January 2014 – January 2015

Key Deliverables:

- Worked as a software test analyst for a global payment processing client "first data" and gained technical knowledge of the financial industry.
- Ability to create, execute and review test cases as per quality standards.
- Have extensively worked on rational clear quest tool, Jira, Bugzilla for defect reporting and management.
- Developed working knowledge of IBM rational quality manager, rational functional.

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- Worked on ADA (Americans with a disability), NVDA (non-visual desktop access) tools.
- Actively participated in cross-browser testing, accessibility testing, and usability testing.
- Familiar with windows server technologies, and database (MySQL and MsSQL).

EDUCATION

Master Of Science in Computer Science - March 1988 to May 2018(California State University - Fullerton, CA)Bachelor Of Technology in Computer Science - June 2013(Biju Patnaik University Of Technology)

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