

Robert Smith

Engineering Support Specialist

PERSONAL STATEMENT

Seeking a management position in the Computer Networking field where one can build upon leadership skills with responsibilities that include problem-solving, planning, organizing and managing budgets, quality assurance, program development, and training experiences.

WORK EXPERIENCE

Engineering Support Specialist

ABC Corporation - February 2014 - November 2014

Responsibilities:

- Contributed to the successful execution of daily team objectives by ensuring ticket SLAs were maintained and project deadlines were met.
- Created Ethernet, optical fiber, SAS, and Twinax cable connections as needed.
- Installed filers and disk shelves in single-path, multipath, multipath HA configurations.
- Installed expansion cards, RAM, etc. in filers and servers.
- Installed operating systems such as Windows Server (2008, 2012), Linux (Debian 6, OEL 5.9, RHEL6, SLES 11, Ubuntu 12.04 LTS), and NetApp Data ONTAP 8.x Joined servers to the appropriate domain via Active Directory or NIS Completed all other serial console connectivity, RDP, SSH, and Telnet configuration steps within our boundaries.
- Troubleshooting of hardware or configuration issues, which could involve anything from hardware on the filer/server to checking configurations on various switches (Brocade and Cisco).
- Resolved part and assembly discrepancies, and oversaw all change coordination, over 1200 documented examples, for an engineering team at AID.

Engineering Support Specialist

Delta Corporation - 2013 - 2014

Responsibilities:

- ABB IRC5 programming and support on MIG welding cells.
- Resolved part and assembly discrepancies, and oversaw all change coordination, over 1200 documented examples, for an engineering team at AID.
- Collaborated with engineers and project managers regarding design parameters for client projects.
- Provider of Civil/Environmental Engineering, Landscape Architecture, Land Planning, Transportation Engineering, Operations Services and Land .
- As the Engineering Support Specialist for the Construction arm of Bonneville Power, I have specialized in developing new and intuitive ways to track .
- Manage complex and dynamic work order and master schedules, coordinating data between stakeholders to create and develop logic

CONTACT DETAILS

1737 Marshville Road,
Alabama
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info@qwikresume.com
www.qwikresume.com

SKILLS

Supervision, Supply Chain Management, Manager, Project Management.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)

driven updates to .

- Provided Engineers with documents that were edited and audited in compliance with company standards.

Education

A.A.S - (Wake Technical Community College)