

# SKILLS **Enrollment Management** 10 **Report Generation** 9 Data Entry Accuracy 10 File Management 8 Organizational Skills 10 Data Analysis

# INTERESTS

★ Surfing

Martial Arts

Community Service

👺 Blogging

## **STRENGTHS**

Patience

A Perseverance



Positivity

### LANGUAGES







English

Japanese

German

#### ACHIEVEMENTS



Implemented a new tracking system that reduced processing time by 20%.

# JAMES CLARK

#### **Enrollment Processor**

www.gwikresume.com

#### PROFESSIONAL SUMMARY

As an Enrollment Processor with two years of specialized experience, I excel in managing student documentation and enrollment workflows. My strong organizational skills and attention to detail ensure compliance with industry standards while enhancing the overall student experience. I am dedicated to supporting prospective students and promoting an efficient enrollment process.

# WORK EXPERIENCE

#### **Enrollment Processor**

Apr / 2024-Ongoing

Maple Leaf Consulting

Toronto, ON

- 1. Input application information into a secure database accurately and efficiently.
- 2. Verified eligibility of coverage for prospective students, ensuring compliance with regulations.
- 3. Generated weekly and monthly reports to track enrollment metrics and identify trends.
- 4. Managed the sorting and distribution of enrollment materials and correspondence.
- 5. Resolved inquiries from students and internal departments, enhancing communication flow.
- 6. Trained new processors during peak enrollment periods to ensure smooth operations.
- 7. Collaborated with cross-functional teams to streamline enrollment processes.

#### **Enrollment Processor**

m Apr / 2023-Apr / 2024

Summit Peak Industries

**耳** Denver, CO

- 1. Conducted one-on-one appointments with prospective students to assess financial aid eligibility.
- 2. Enrolled subscribers and dependents in health insurance plans using internal systems.
- 3. Processed enrollment applications promptly, maintaining high levels of accuracy.
- 4. Audited applications submitted by field representatives nationwide for compliance.
- 5. Maintained and updated member information in the database for accuracy.
- 6. Reviewed data submissions for completeness and proper documentation.

#### EDUCATION

#### Associate of Applied Science in Business Administration

Apr / Apr / 2023 2022

Springfield Community College

₽ Phoenix, AZ

Studied business operations, focusing on management principles and customer service.